

EXPLOITATION DES QUESTIONNAIRES Organisation hospitalière

GERNHU

MAI 2002

QUI ETES VOUS ?

✍ AGE 50.5ans

✍ ANCIENNETE 22.7ans

✍ FEMMES 10 / HOMMES 27

✍ SECTEUR D'ACTIVITE

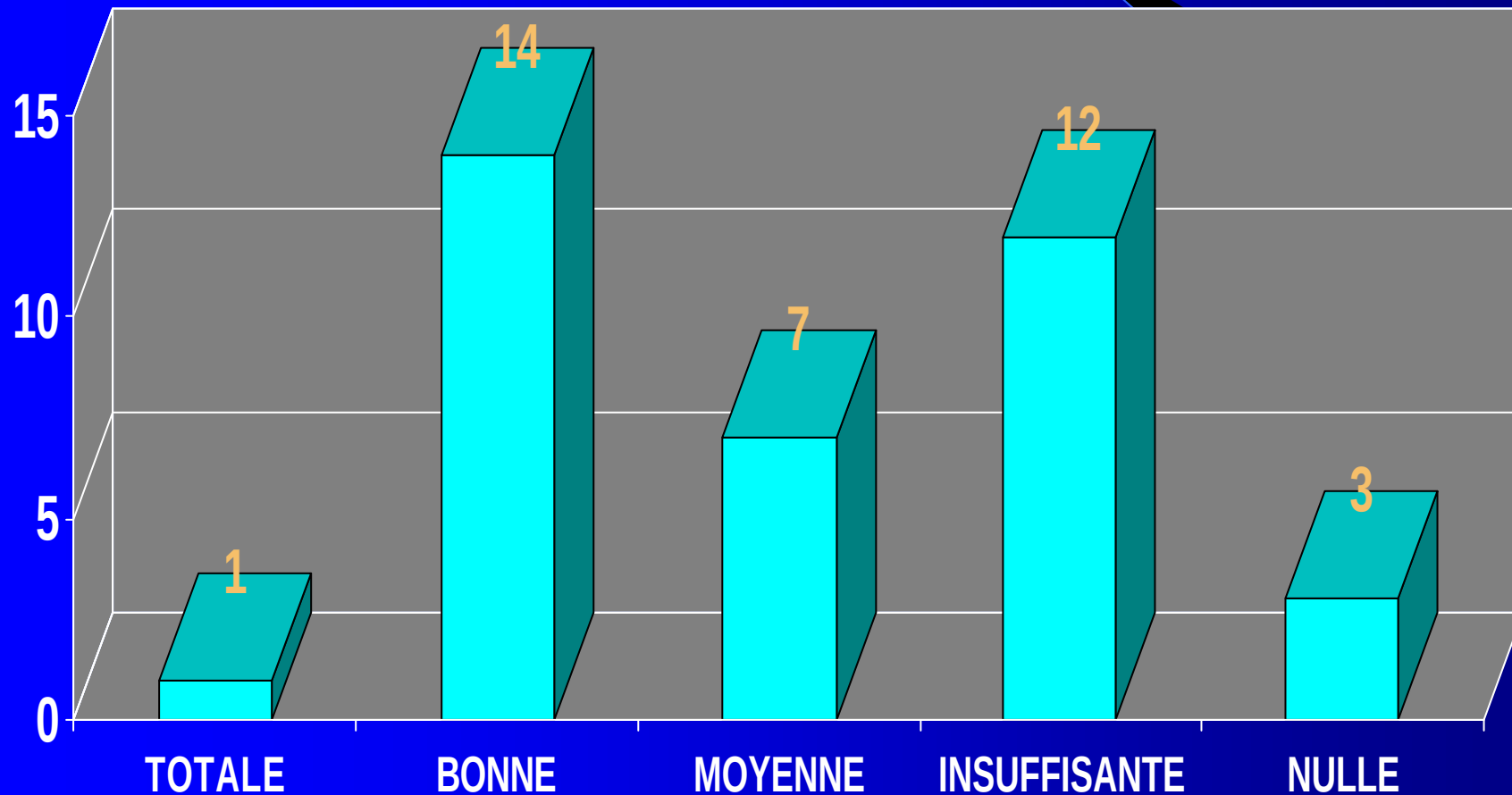
CLINIQUE	27
TECHNIQUE	3
TRANSVERSAL	3
DIRECTION	4

QUI ETES VOUS ?

- ✍ PH TEMPS PLEIN 96.3%
- ✍ CHEF DE SERVICE 74.2%
- ✍ GARDES (5/MOIS) 25.9%
- ✍ ASTREINTES (6/MOIS) 92.6%
- ✍ ACTIVITE PRIVEE 29.6%
- ✍ RETRAITE SOUHAITEE 62ans (-3ans)

QUI ETES VOUS ?

✍ SATISFACTION PROFESSIONNELLE



VOTRE HOPITAL

✍ PUBLIC 97.3% / PSPH 2.7%

✍ 2 CHU à 110km RESEAU 97.3%

✍ VILLE 80 000 habitants (8 500 - 500 000)

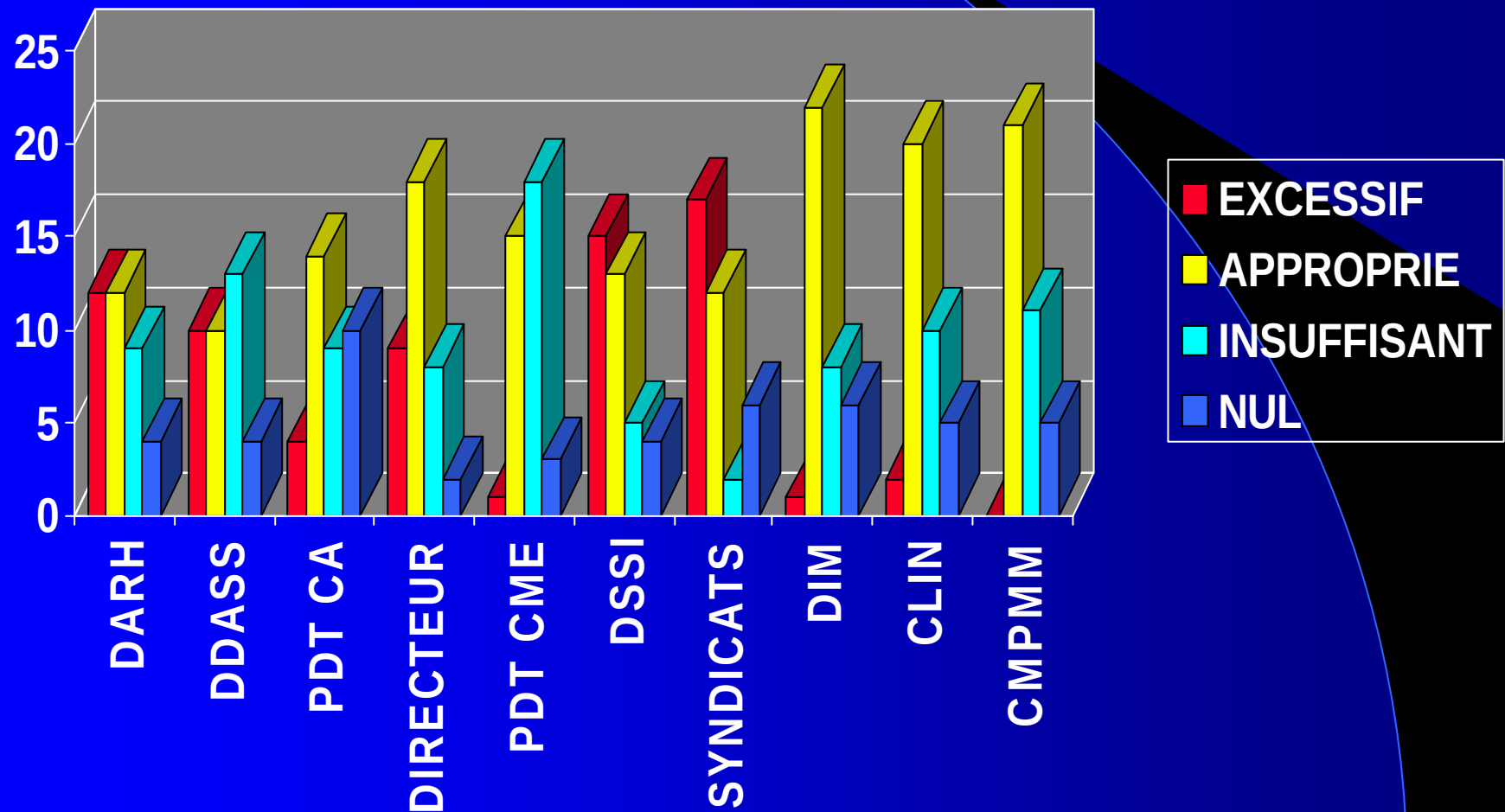
✍ Questionnaires en provenance de :

Châlons en Champagne (6), Gap (6), Saintes (6),

Sens (3), Bourg en Bresse (2)...

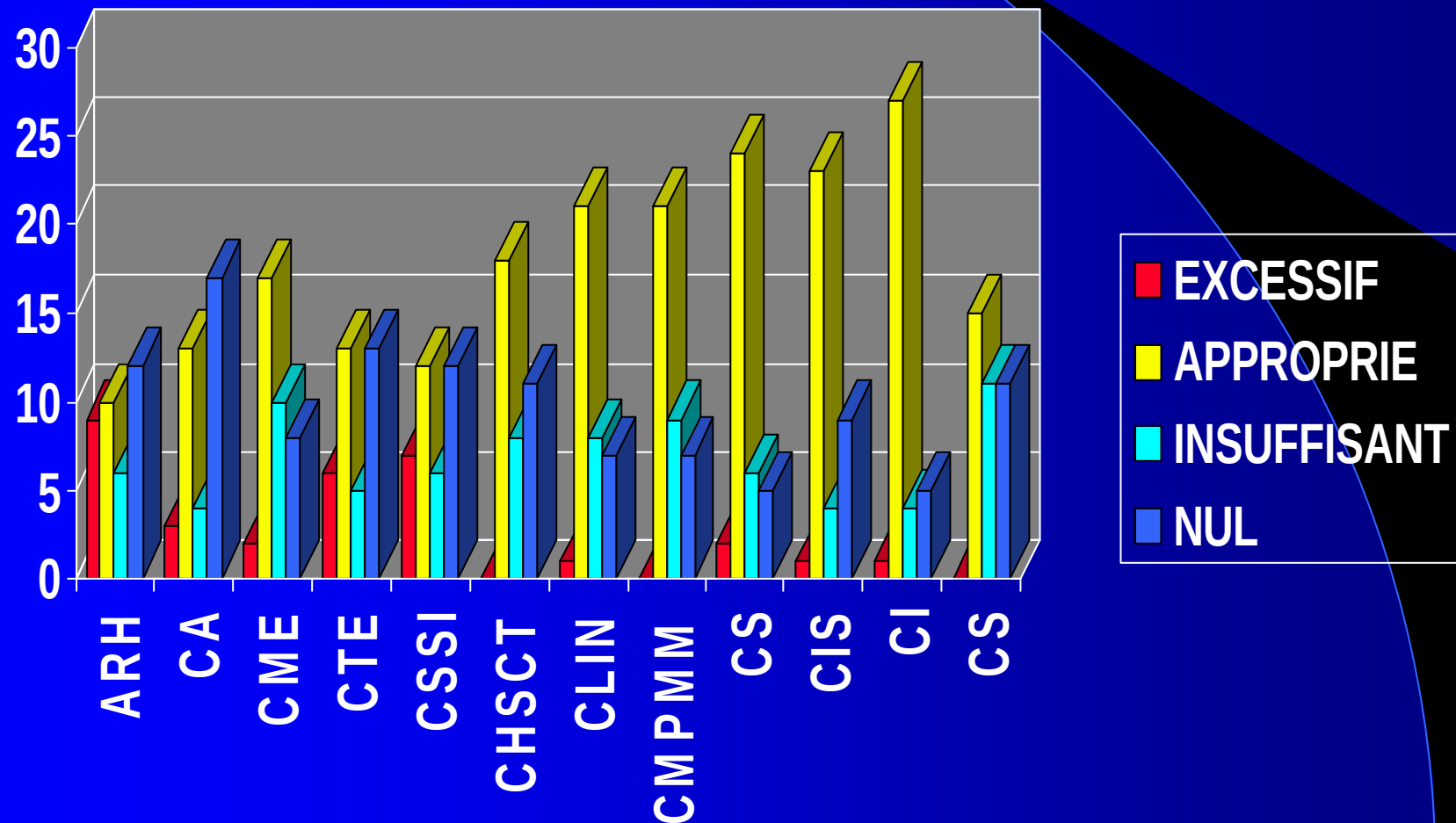
PROCESSUS DE DECISION

✍ IMPACT/HOPITAL



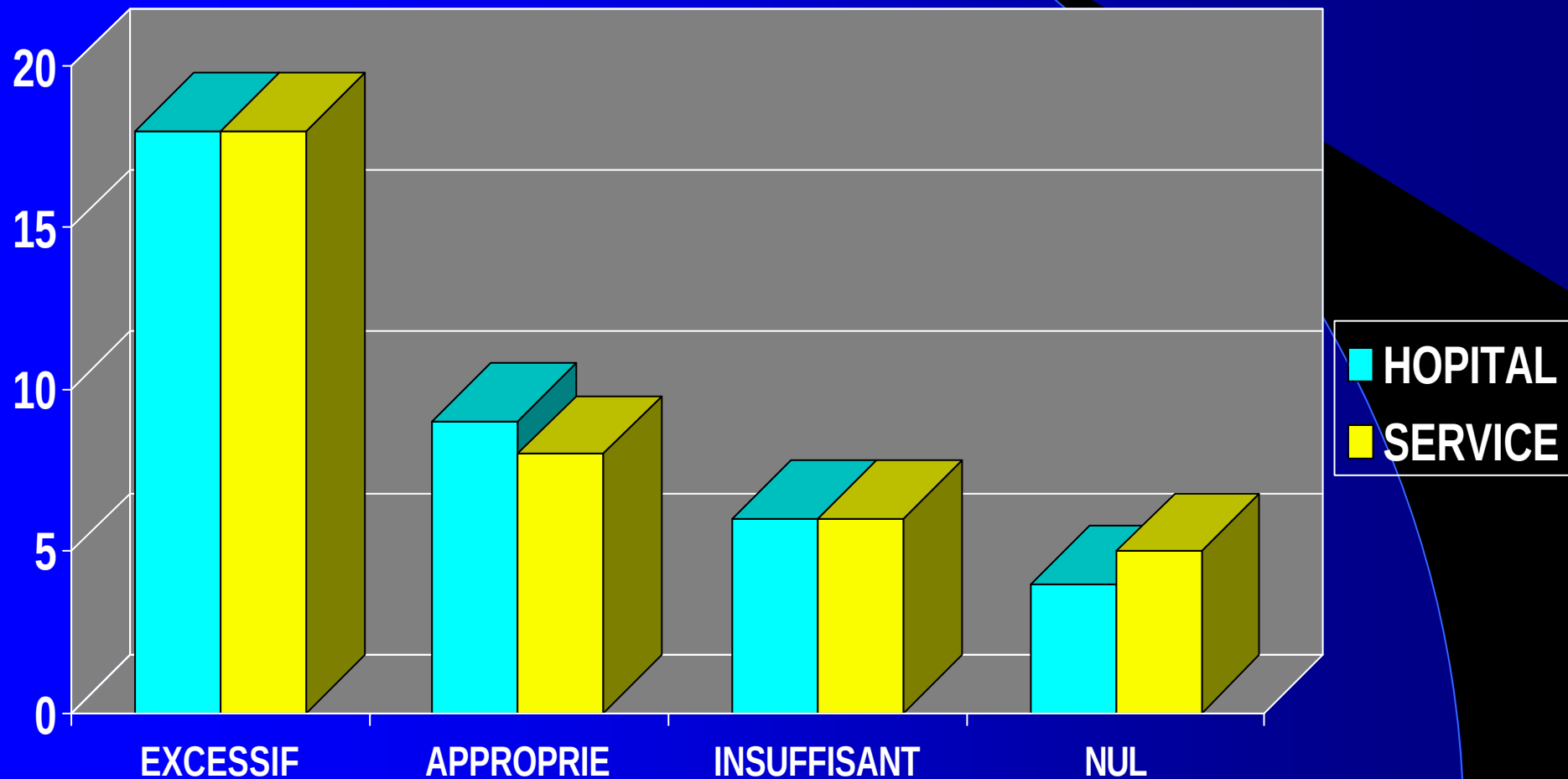
PROCESSUS DE DECISION

✍ IMPACT/SERVICE



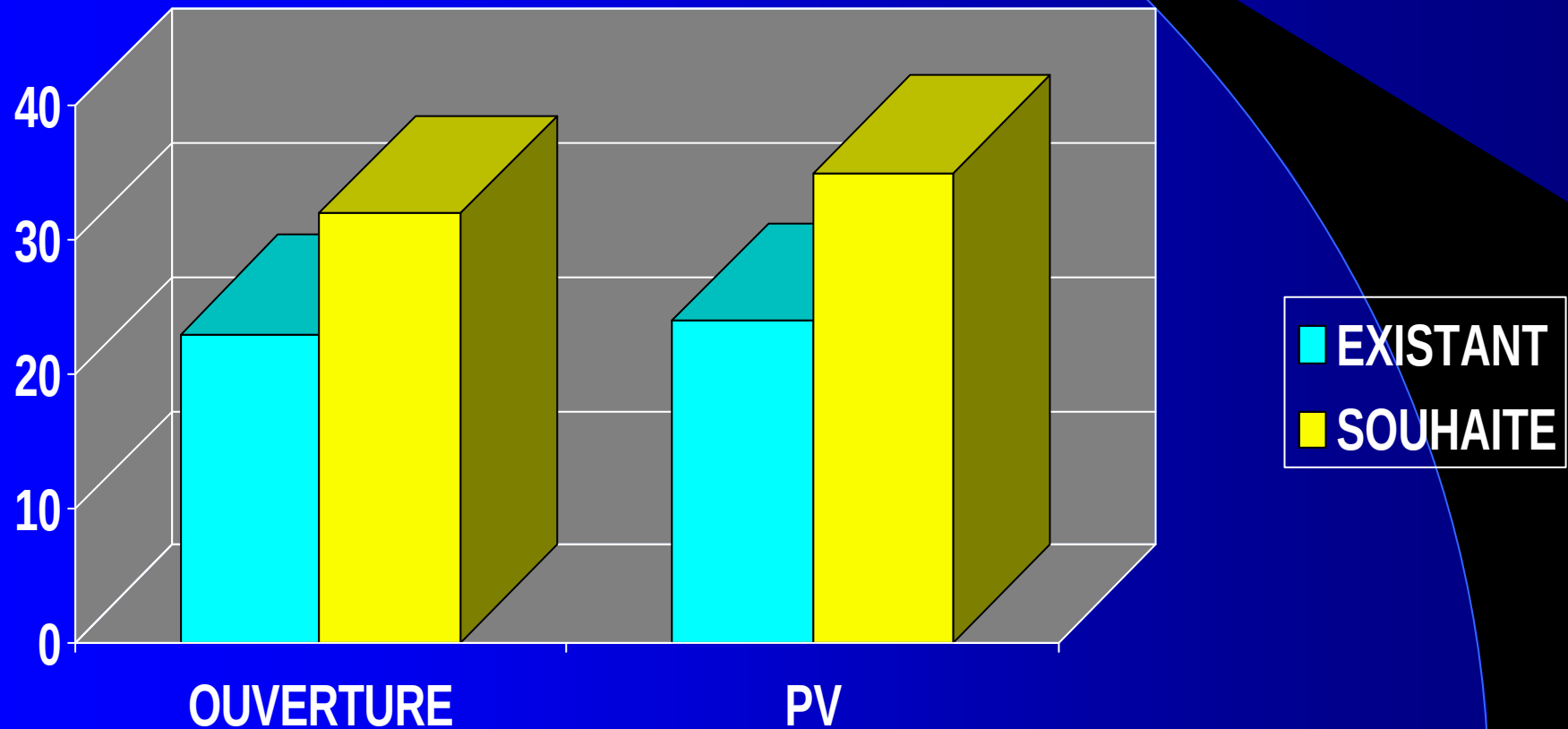
PROCESSUS DE DECISION

✍ IMPACT DE LA REGLEMENTATION



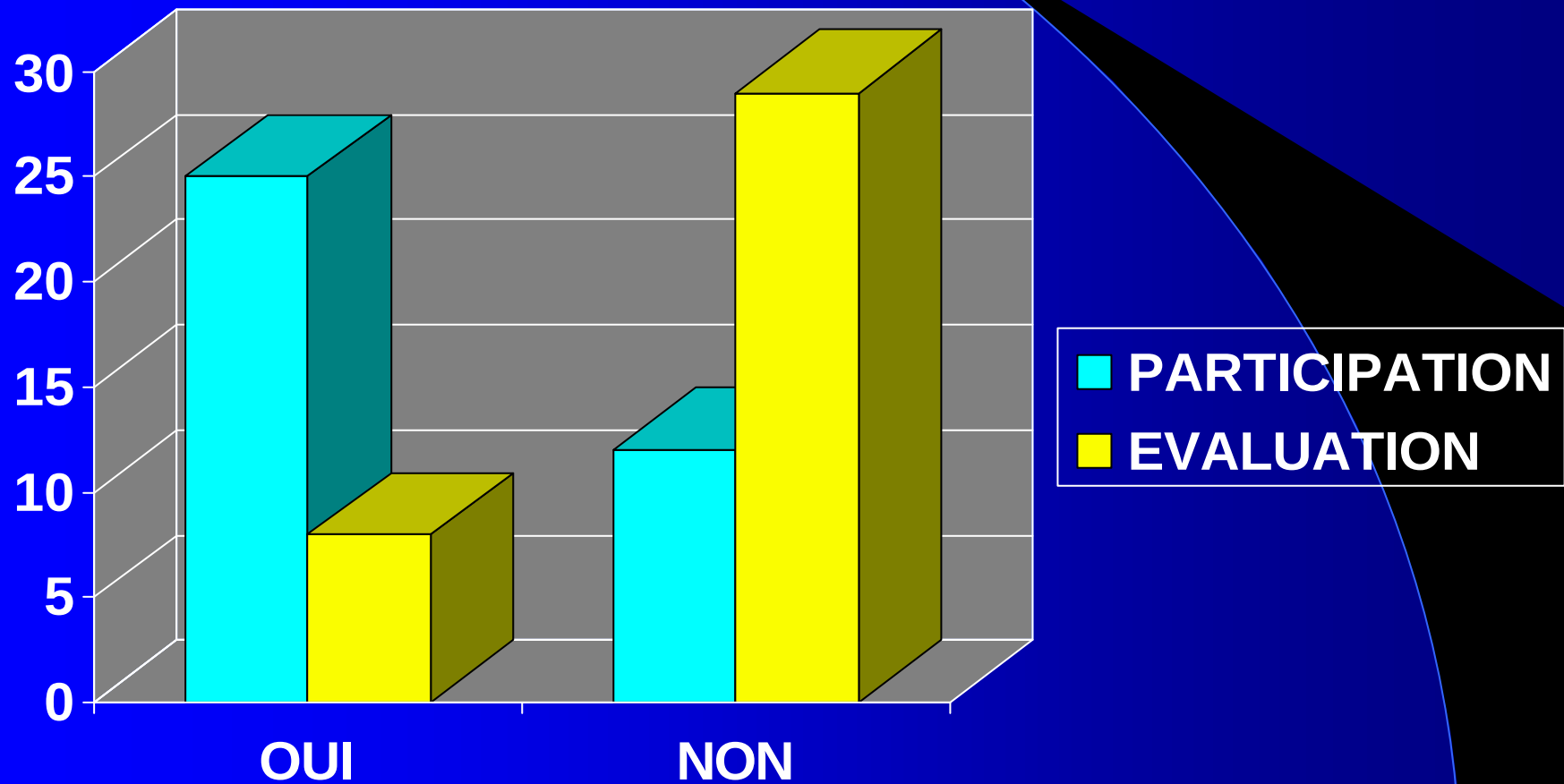
PROCESSUS DE DECISION

✍ COMMISSION MEDICALE
D'ETABLISSEMENT



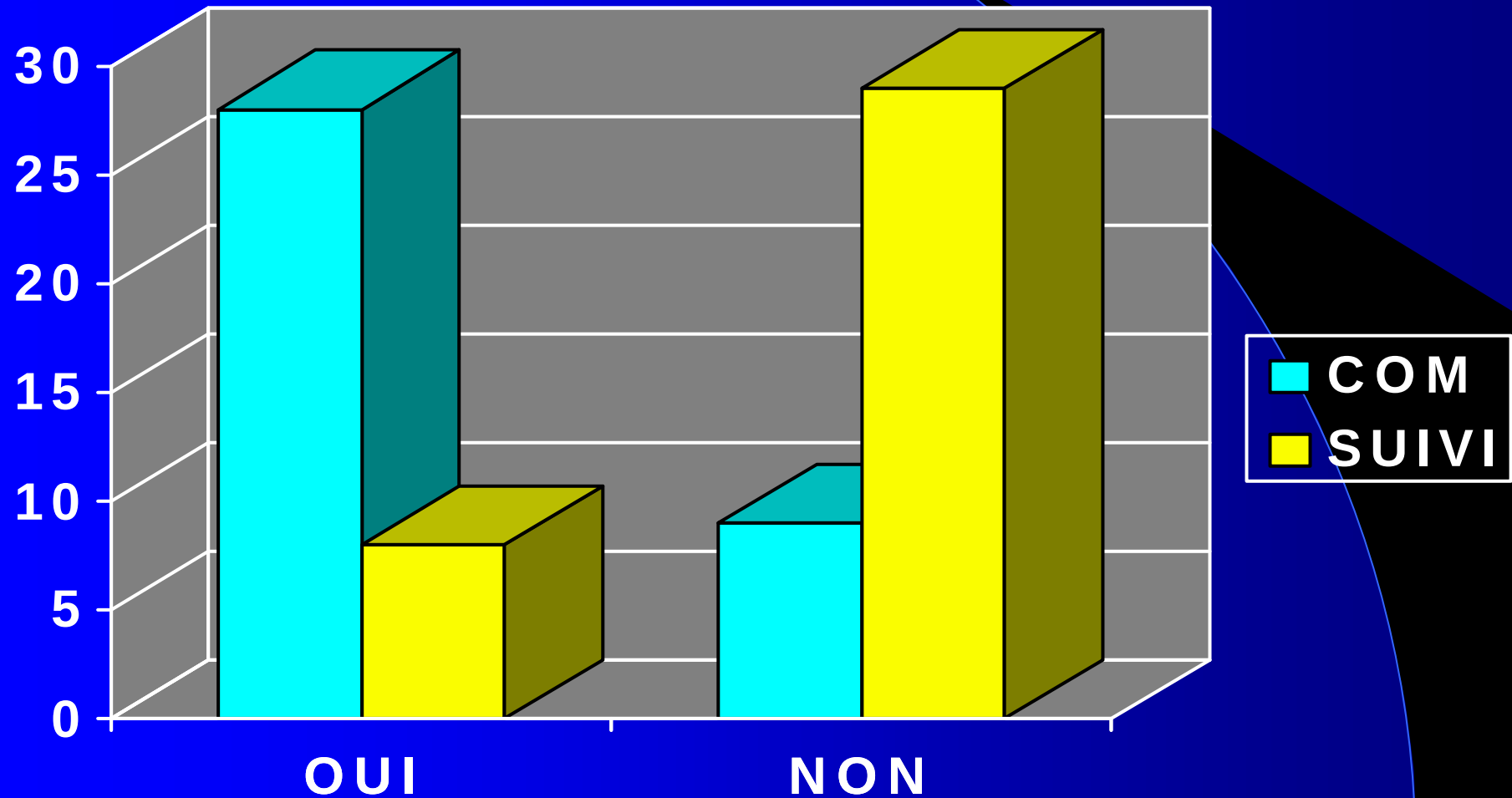
PROCESSUS DE DECISION

✍ PROJET MEDICAL



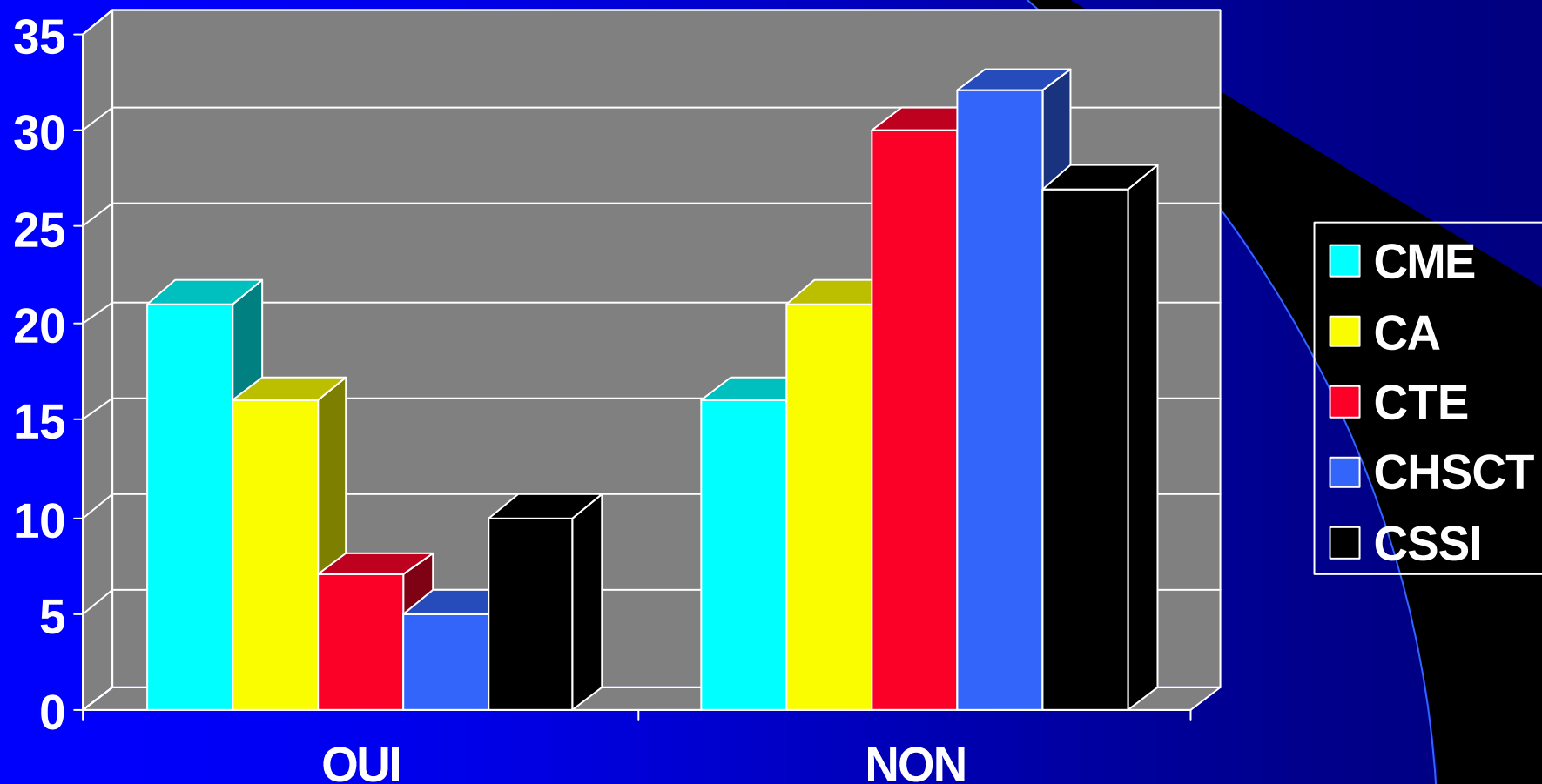
PROCESSUS DE DECISION

COM



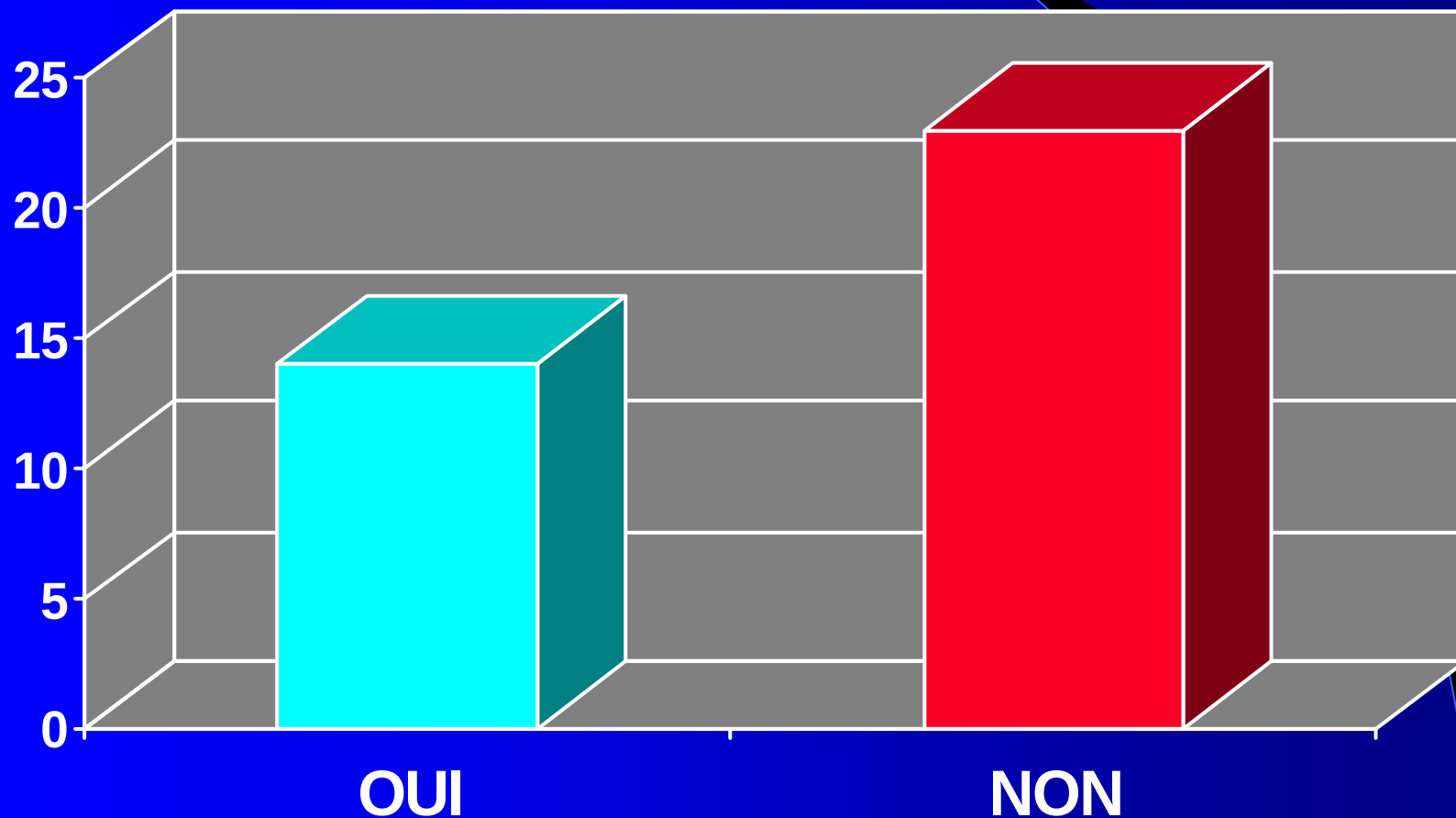
PROCESSUS DE DECISION

✍ MODIFICATIONS INSTANCES



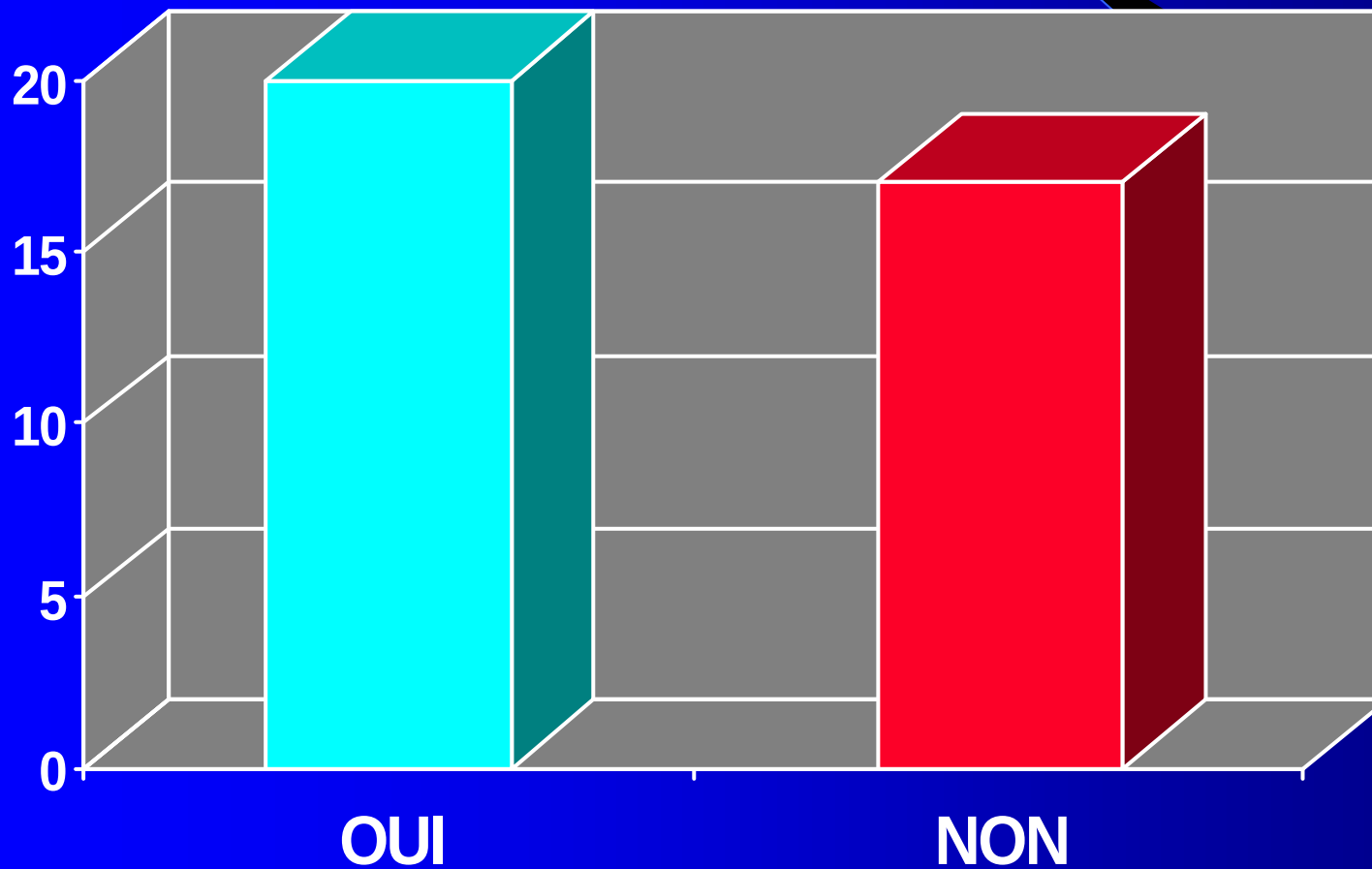
PROCESSUS DE DECISION

✍ AMENDEMENT LIBERTE



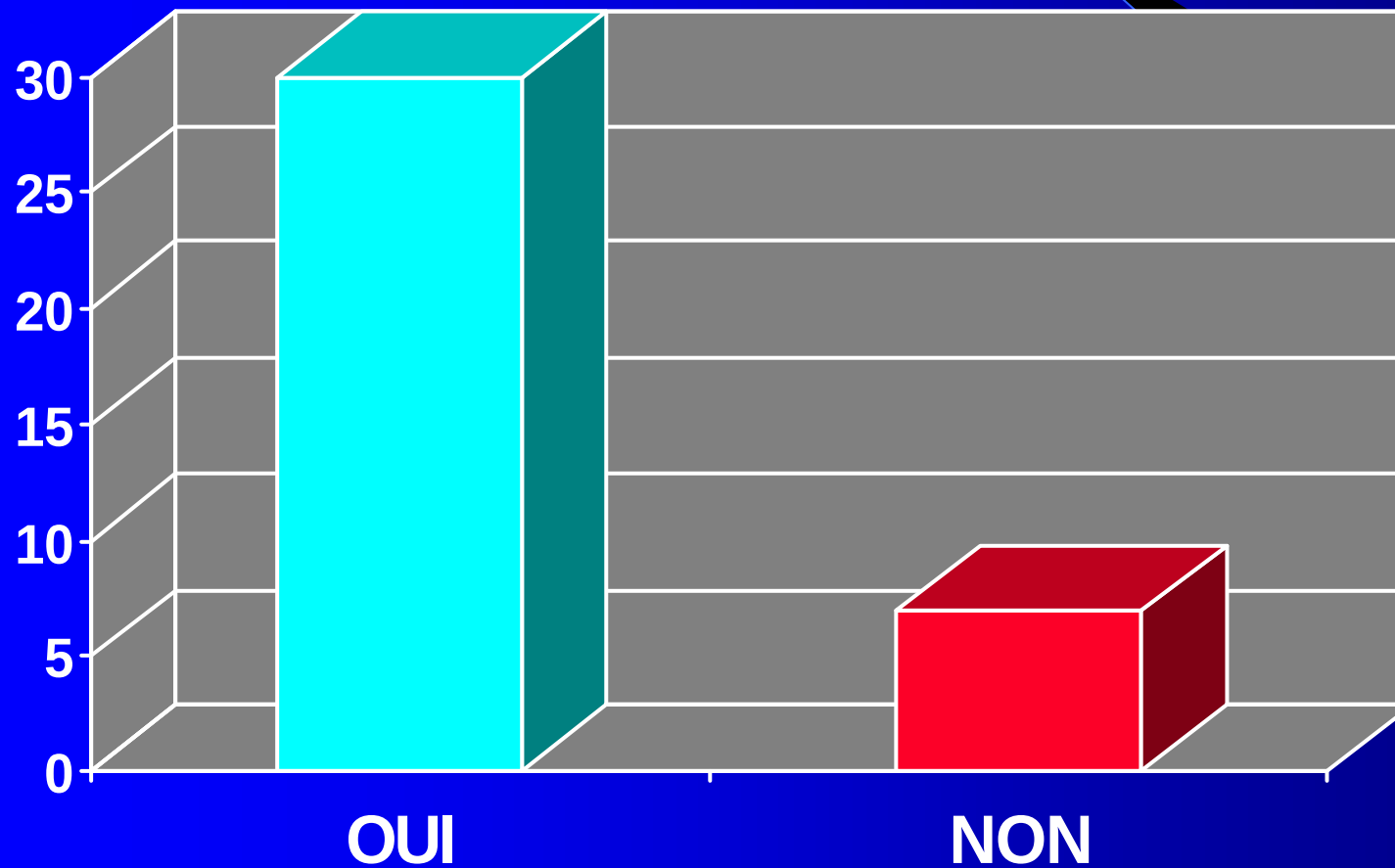
PROCESSUS DE DECISION

✍ DIRECTEUR MEDICAL



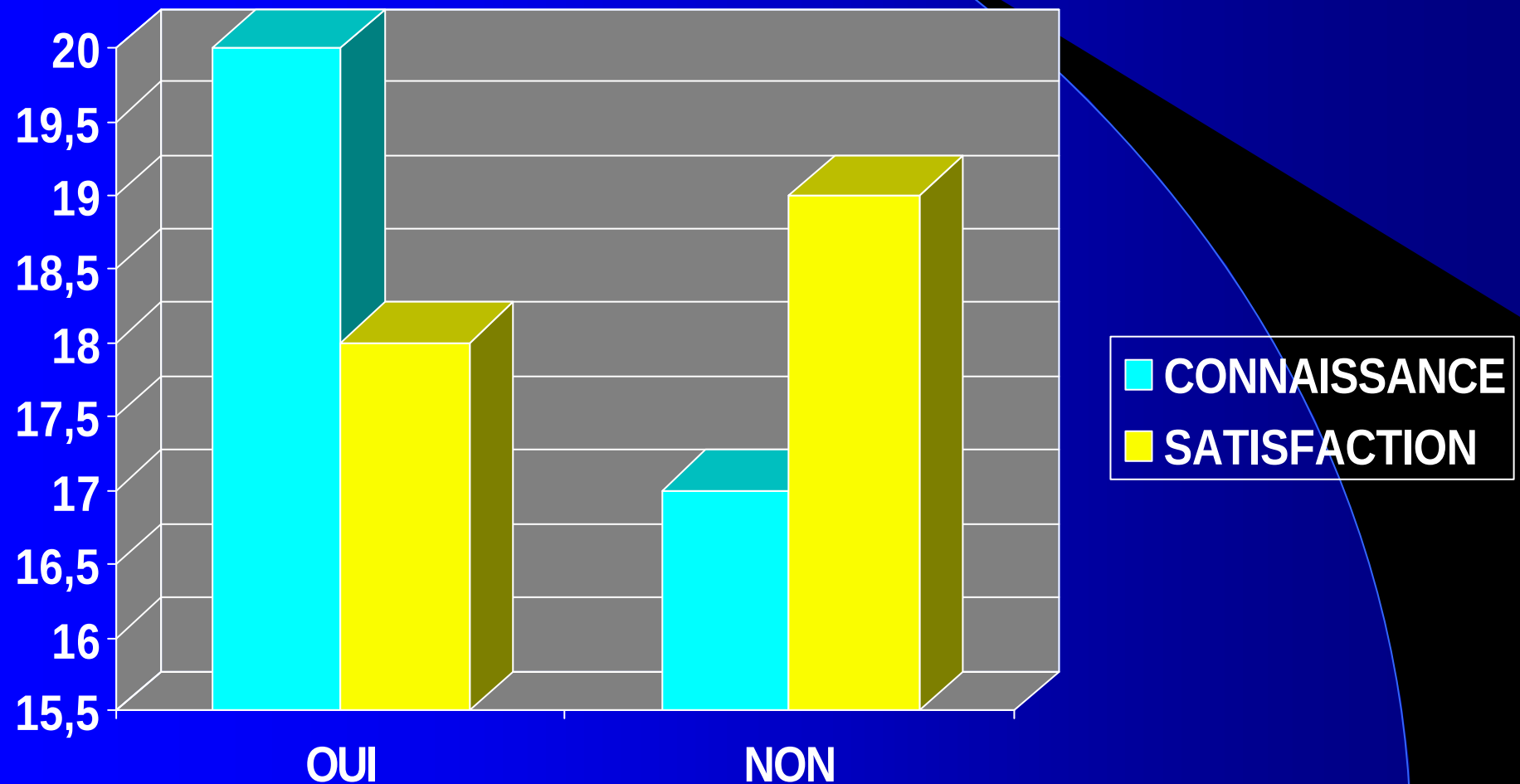
PROCESSUS DE DECISION

FORMATION PH



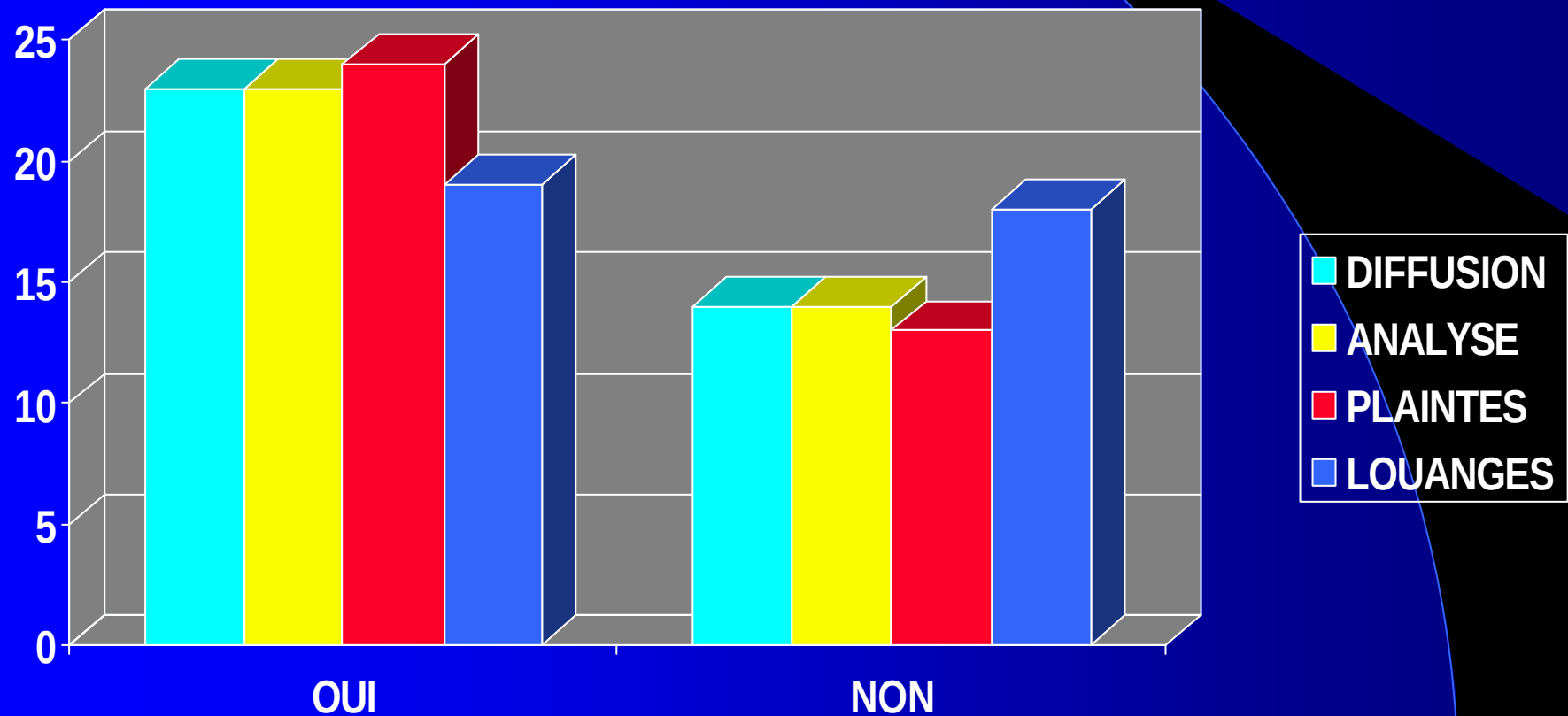
ROLE DES USAGERS

 BESOINS



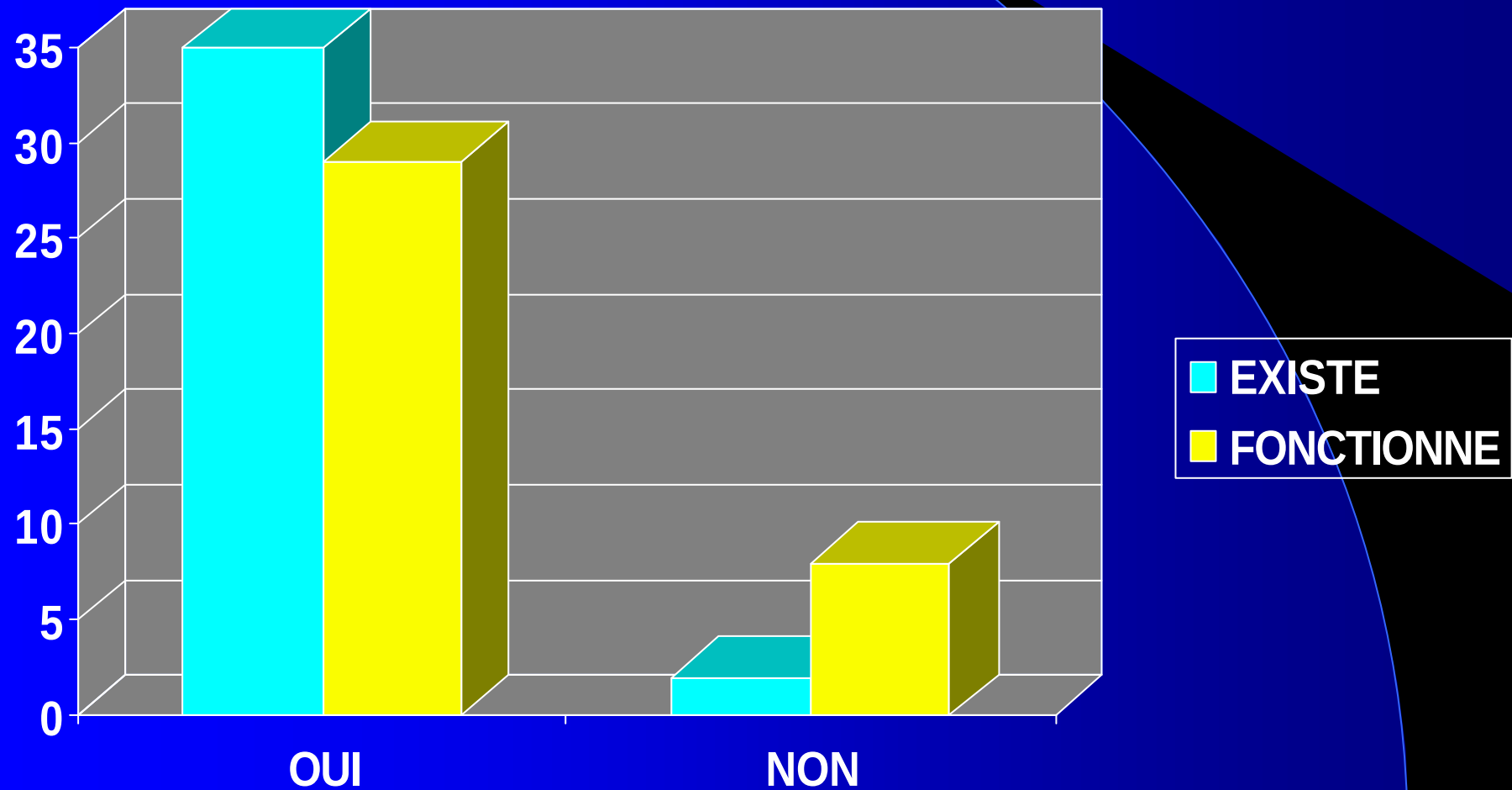
ROLE DES USAGERS

✍ LIVRET D'ACCUEIL/QUESTIONNAIRE
DE SORTIE



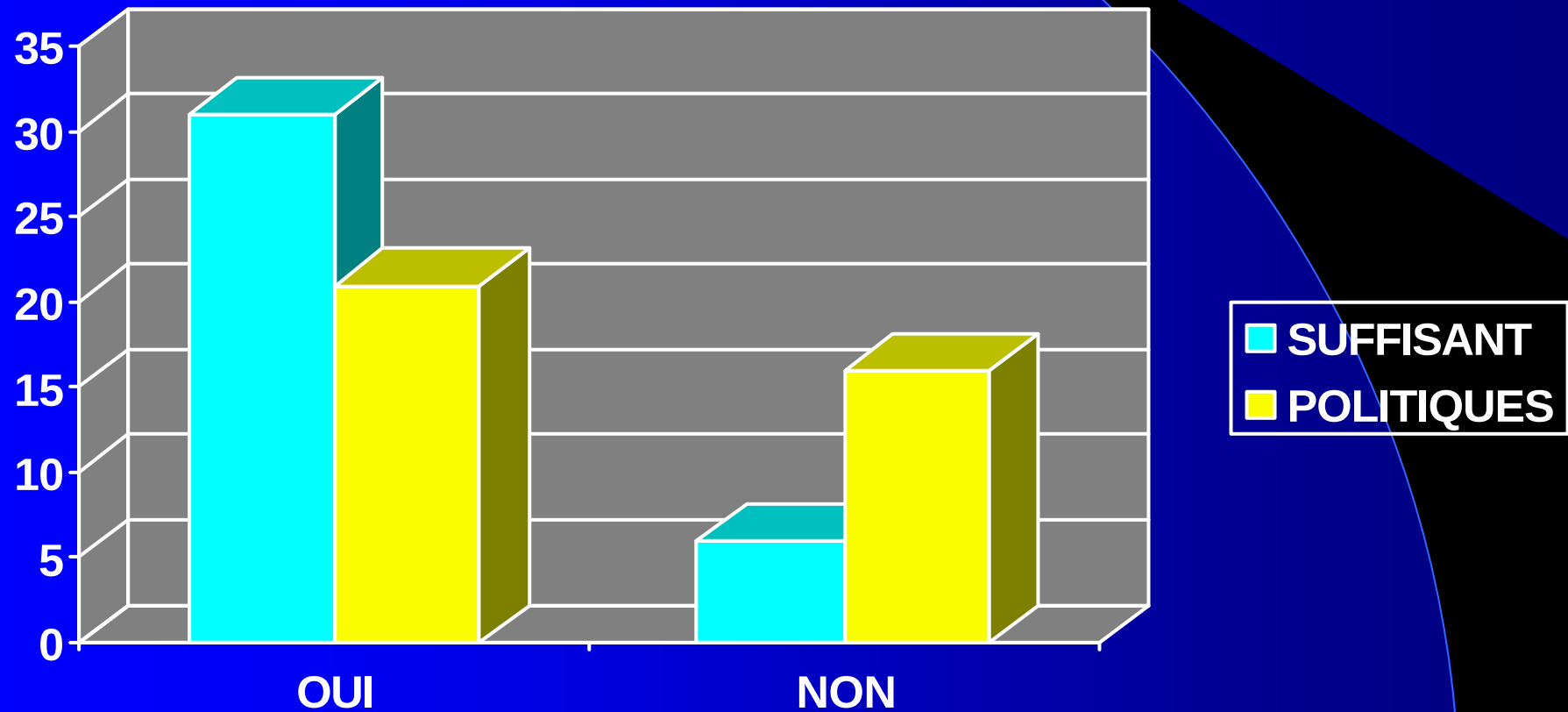
ROLE DES USAGERS

✍️ COMMISSION DE CONCILIATION



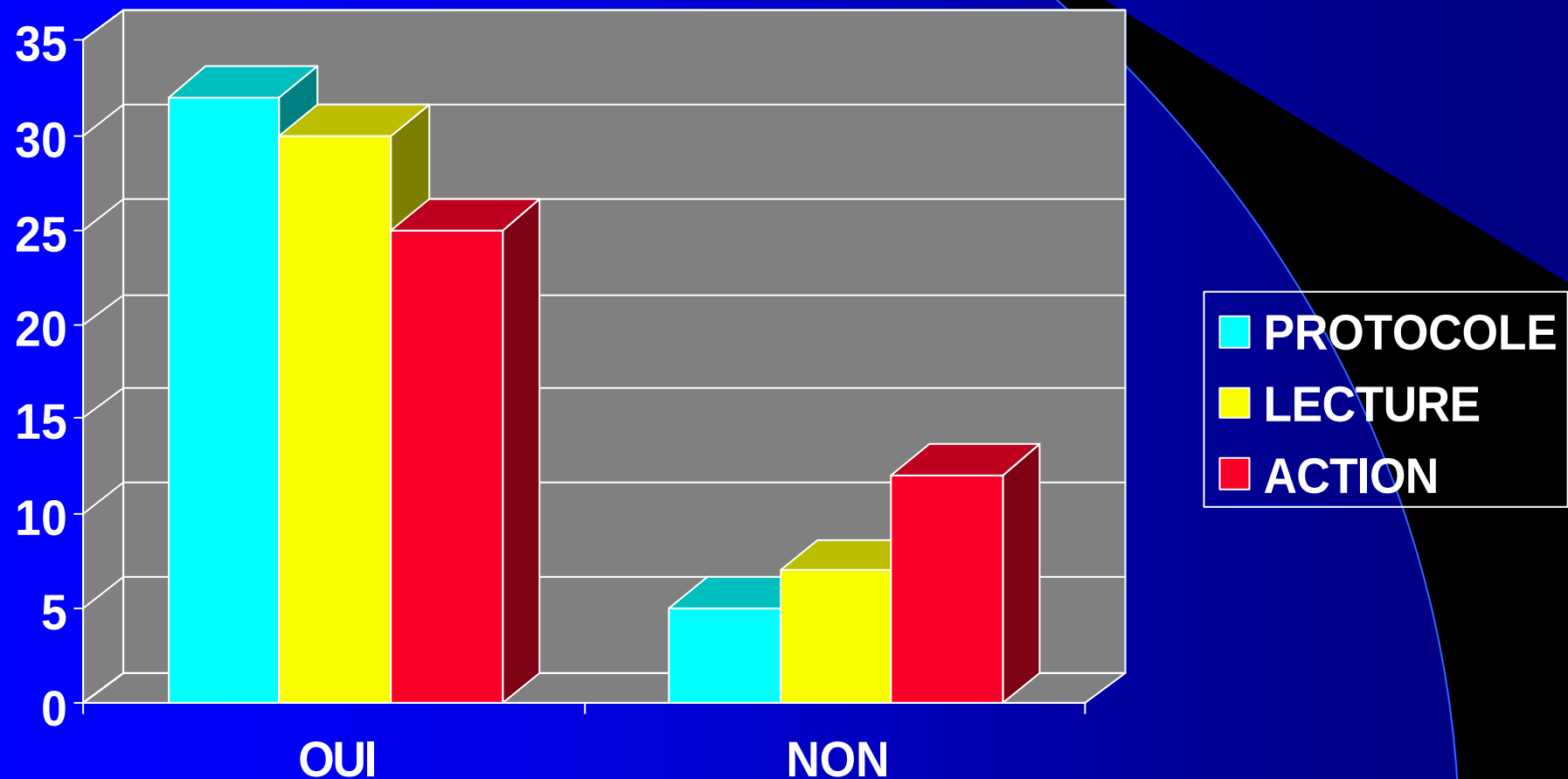
ROLE DES USAGERS

✍ REPRESENTATION DES USAGERS AU
CA



ARTT MEDICALE

 PROTOCOLE D'ACCORD DU 22/10/01



ARTT MEDICALE

✍ DUREE DE TRAVAIL : 52.5h/semaine

✍ ETP SUPPLEMENTAIRES/SERVICE:

2004 : 1

A TERME : 1.4

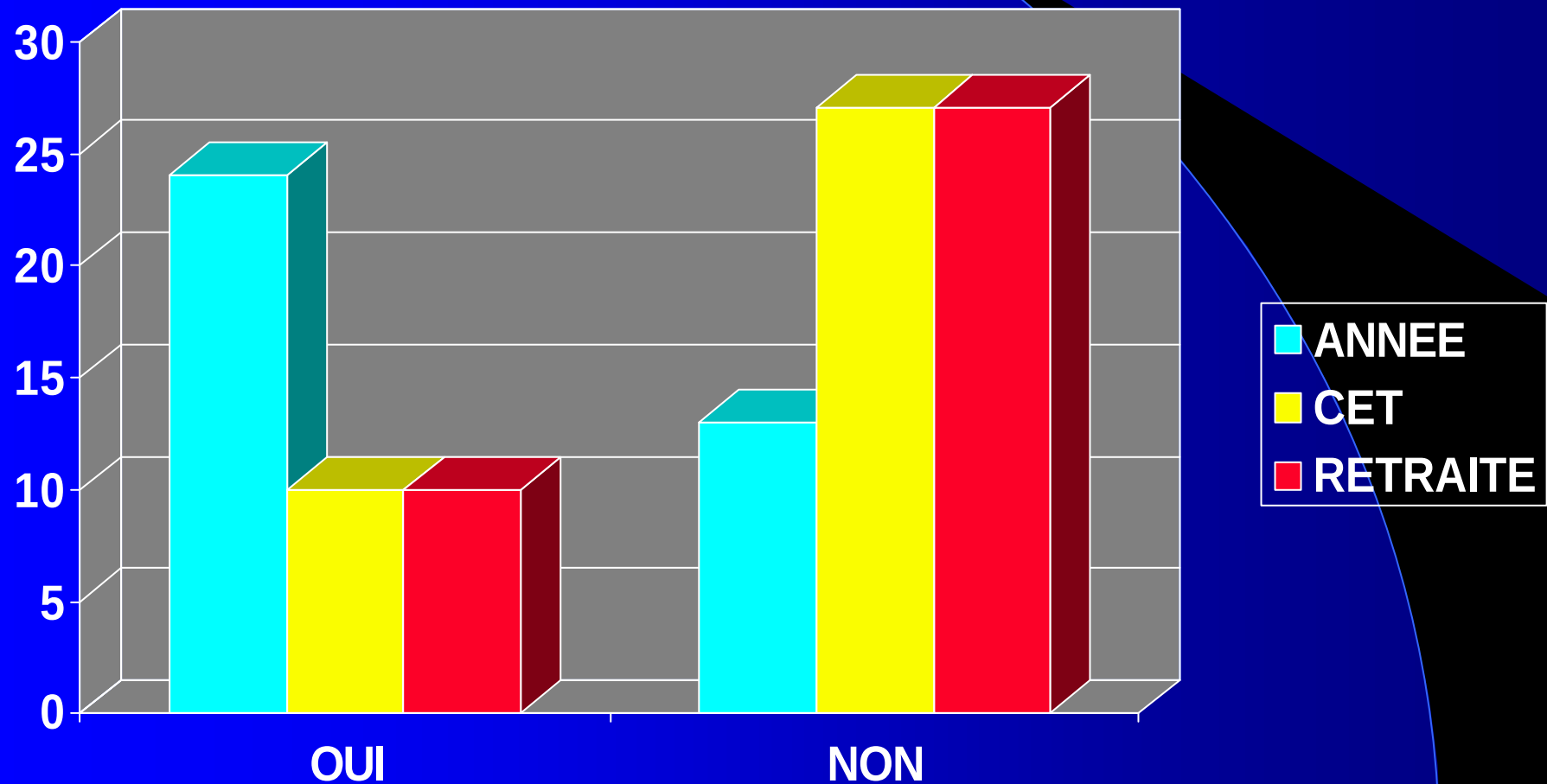
✍ REDUCTION DE LA PERMANENCE
MEDICALE :

HOPITAL 67.6%

SERVICE 59.5%

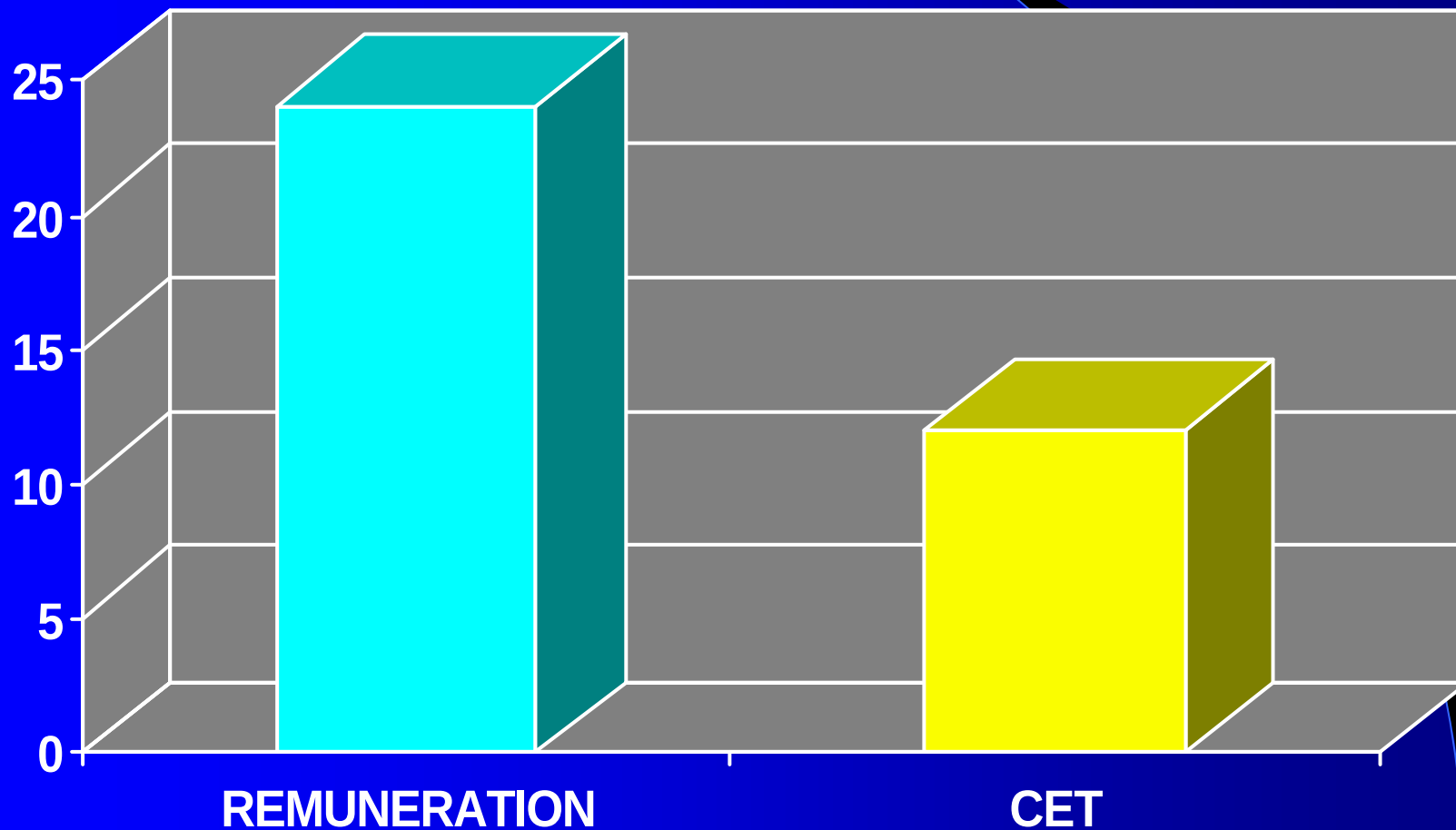
ARTT MEDICALE

✍ UTILISATION JOURS DE RTT



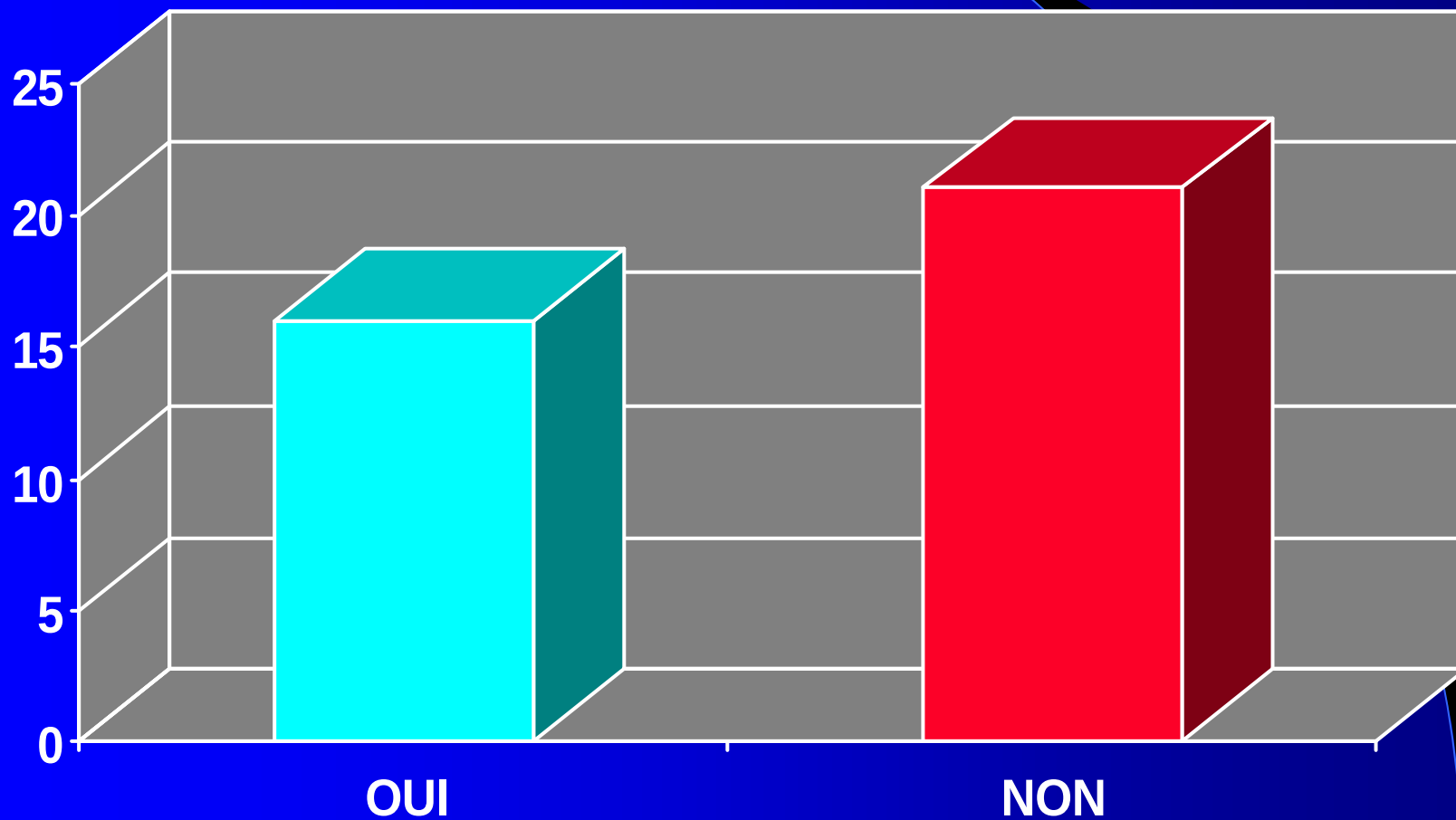
ARTT MEDICALE

✍ TEMPS ADDITIONNEL



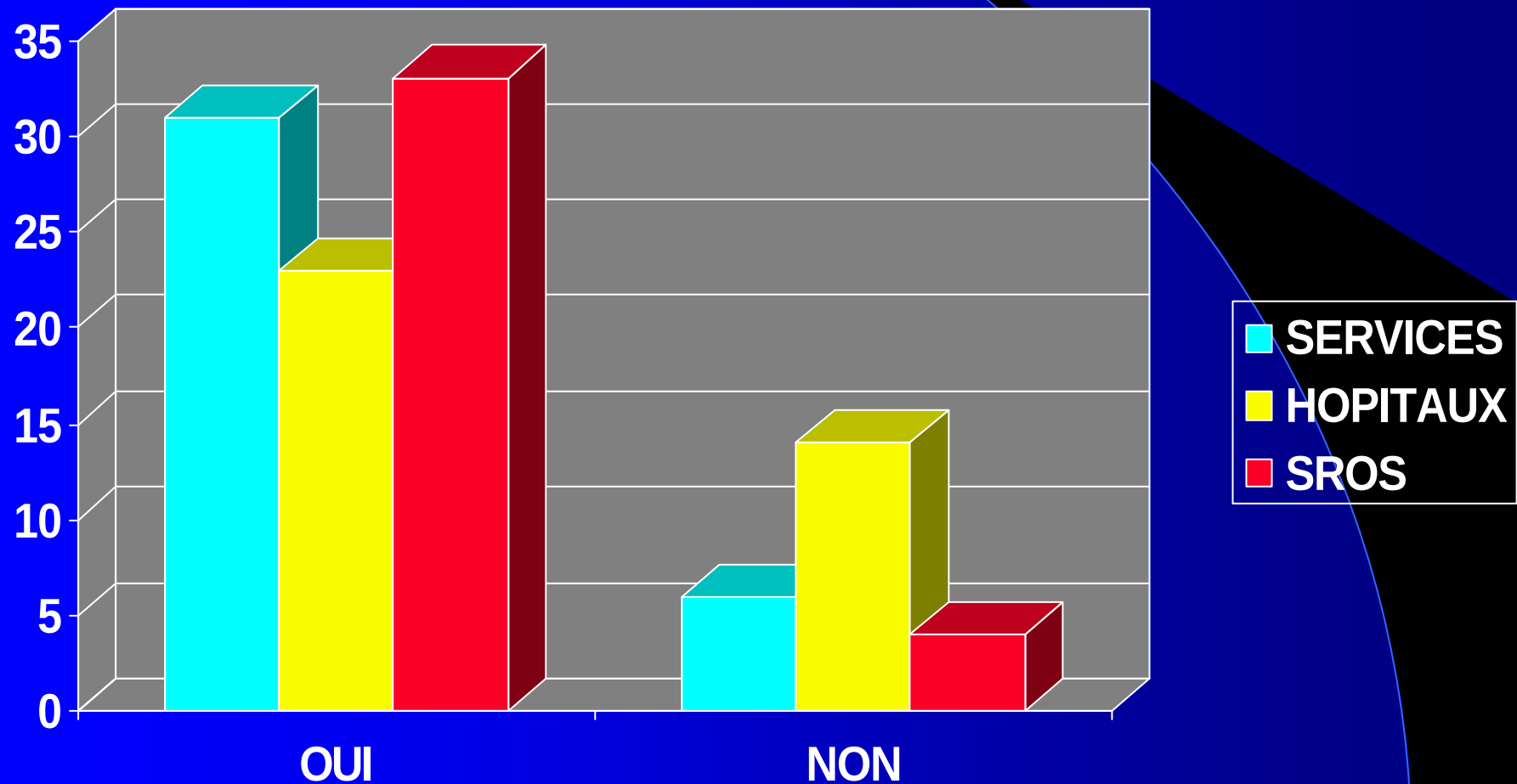
ARTT MEDICALE

✍ PRIME ASSISTANTS



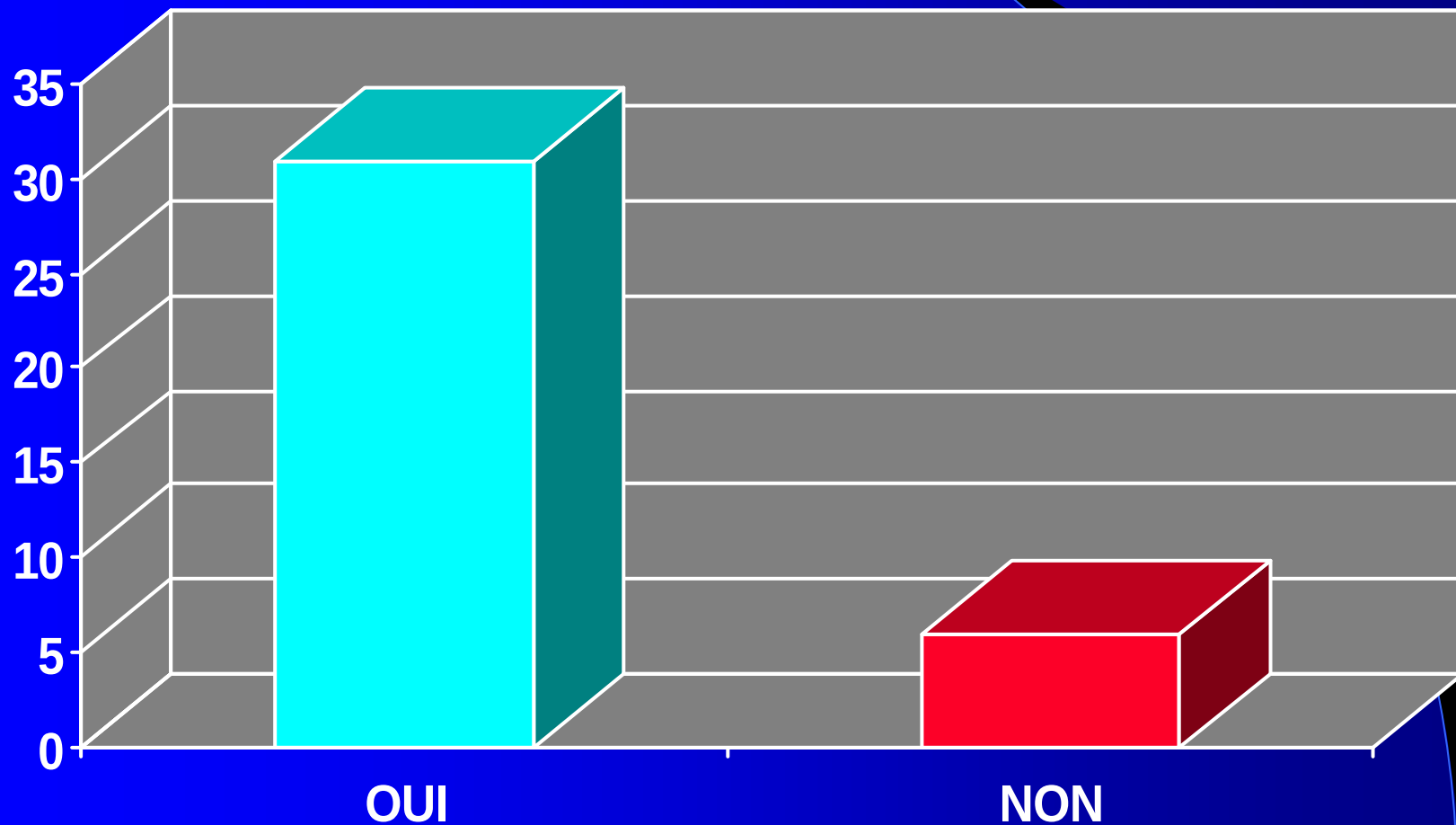
ARTT MEDICALE

 SROS/FERMETURES



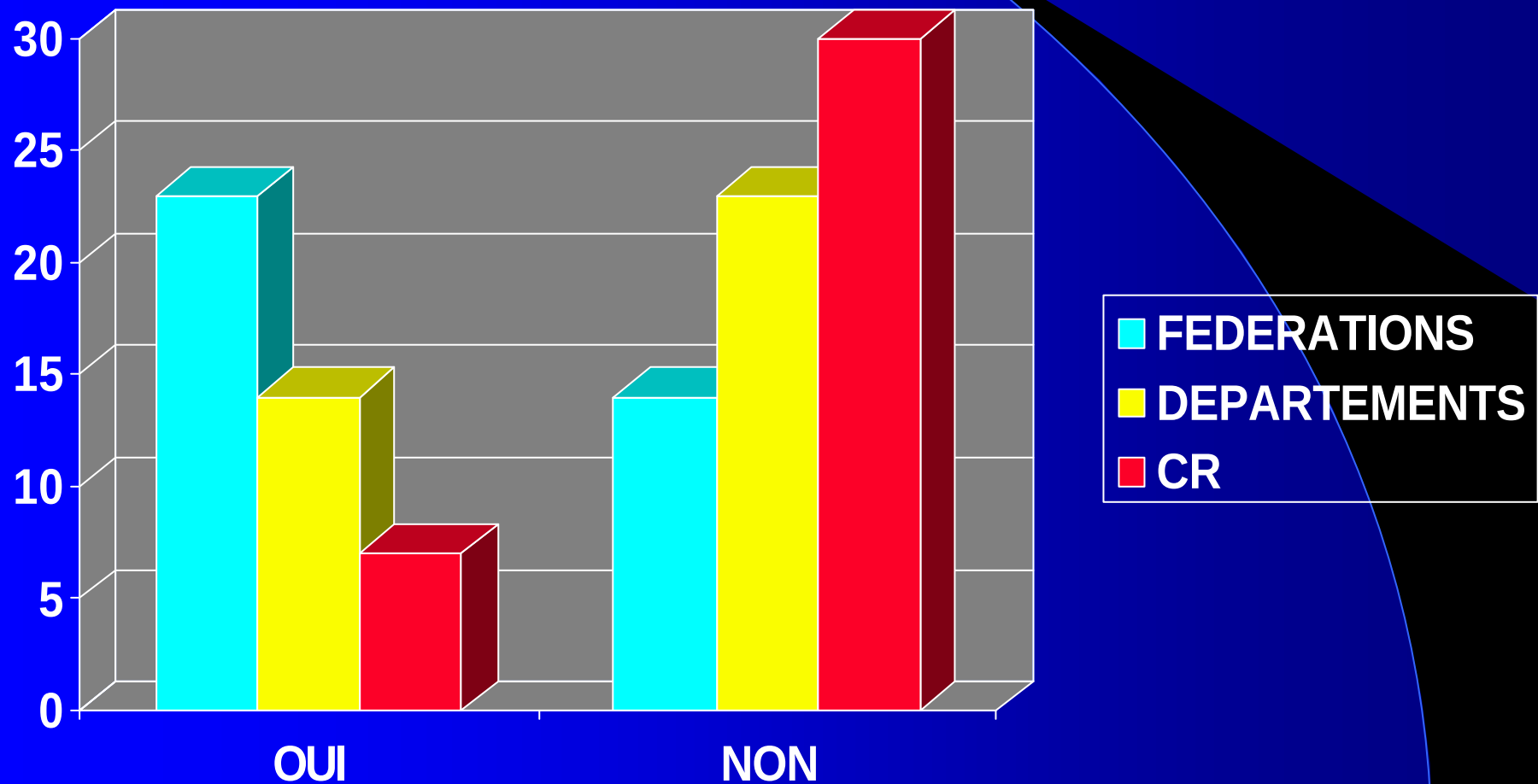
ORGANISATION INTERNE

✍ SPECIALISATION DES SERVICES



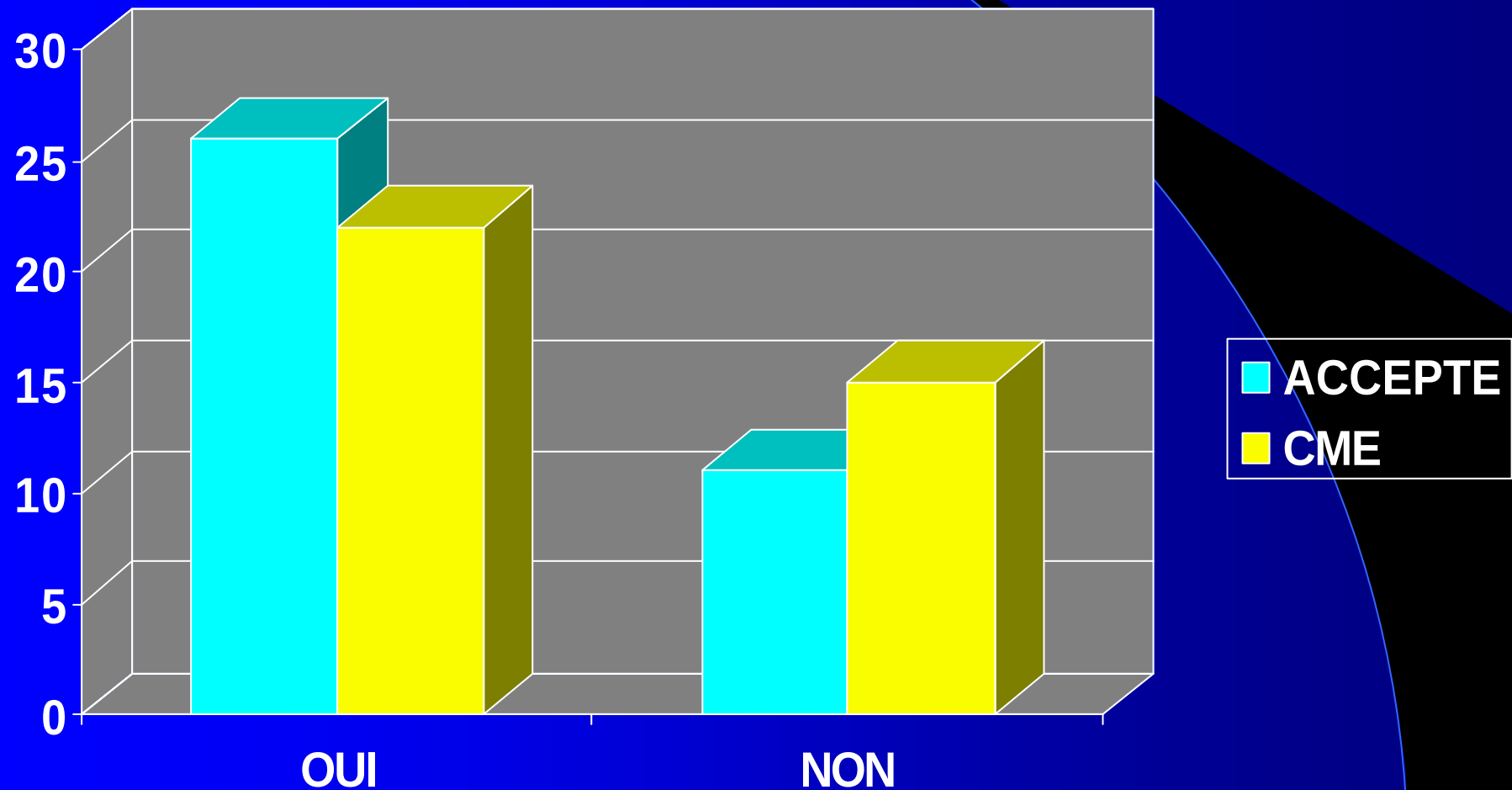
ORGANISATION INTERNE

✍ FEDERATIONS/DEPARTEMENTS/CR



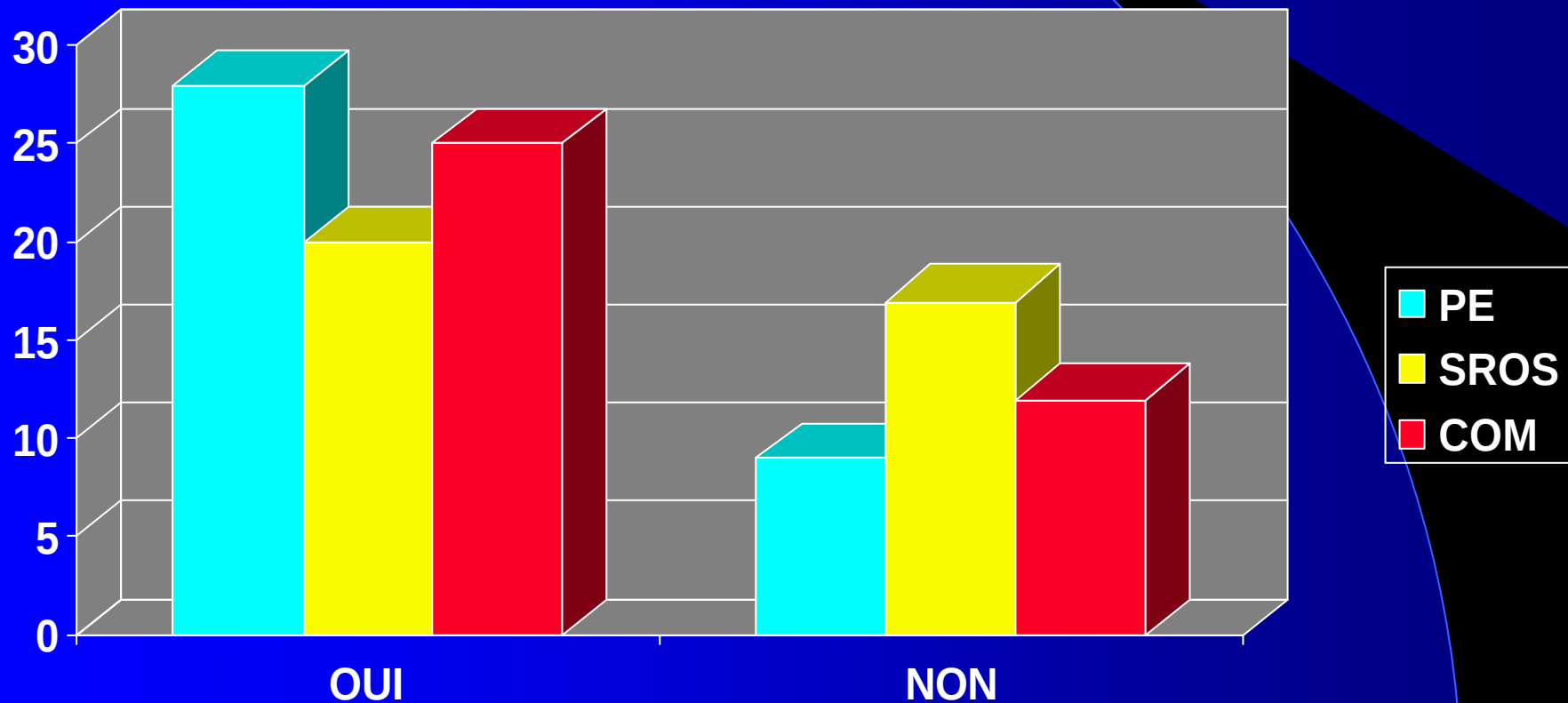
ORGANISATION INTERNE

CHEFS DE PROJETS



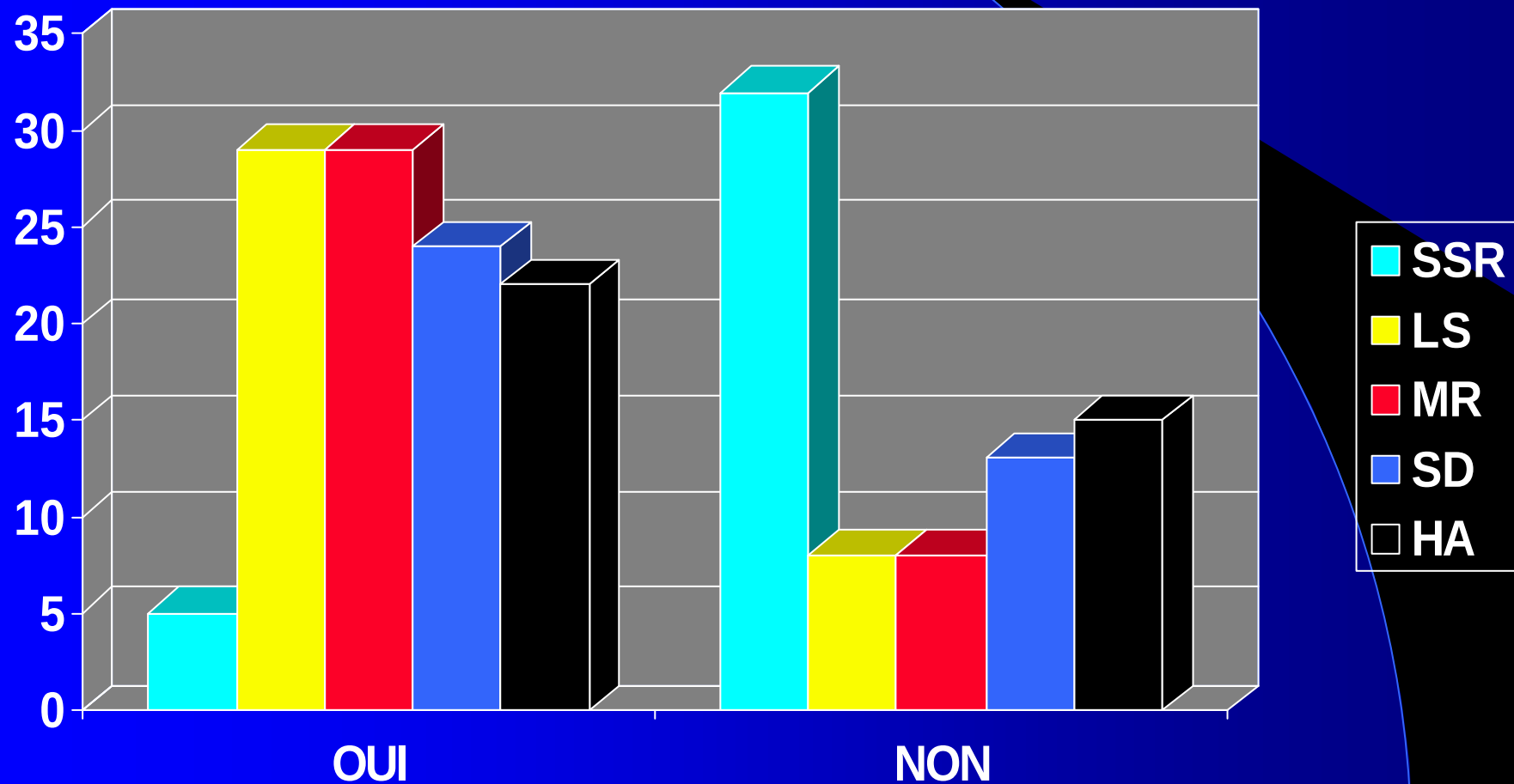
ORGANISATION INTERNE

✍ ORGANISATION/PROJETS
COHERENTE AVEC ?



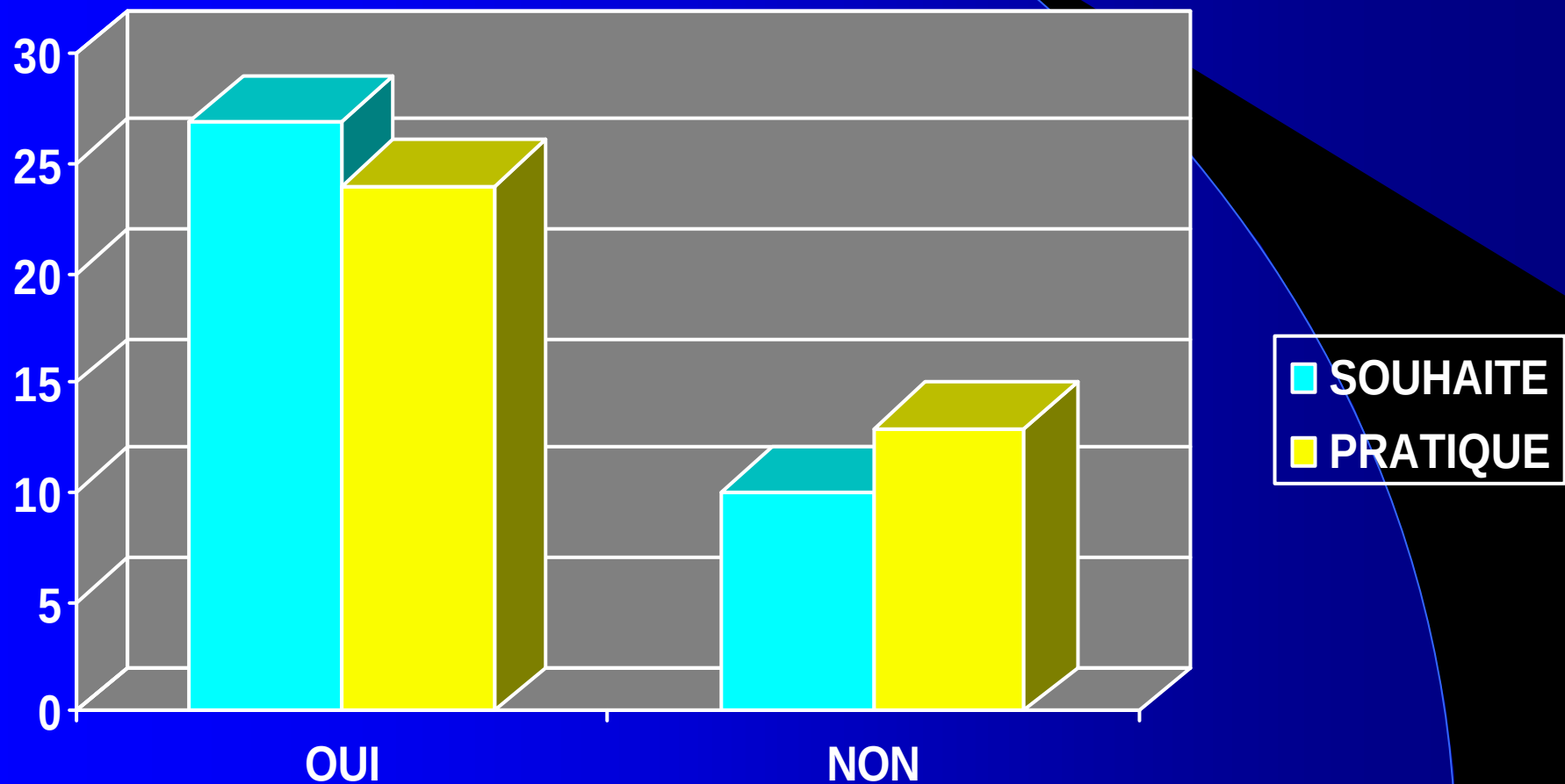
ORGANISATION INTERNE

✍ DMS DEPENDANTE DE L'AVAL ?



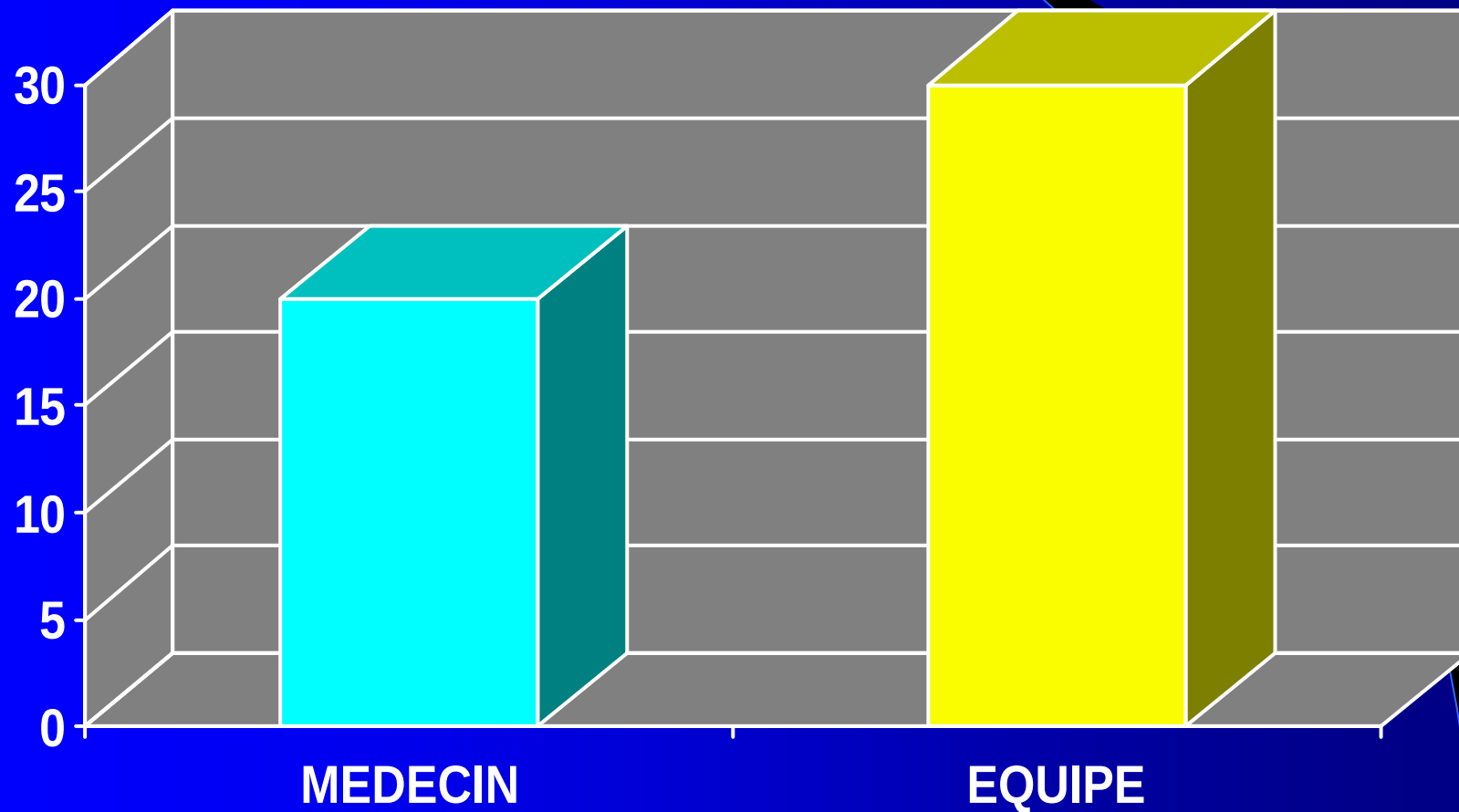
ORGANISATION INTERNE

✍ ORGANISATION HOSPITALISATION



ORGANISATION INTERNE

✍ ENTRETIENS DE SORTIES



ORGANISATION INTERNE

✍ ASSISTANTES SOCIALES

2.5 POUR 260 LITS MCO

30 LITS SSR

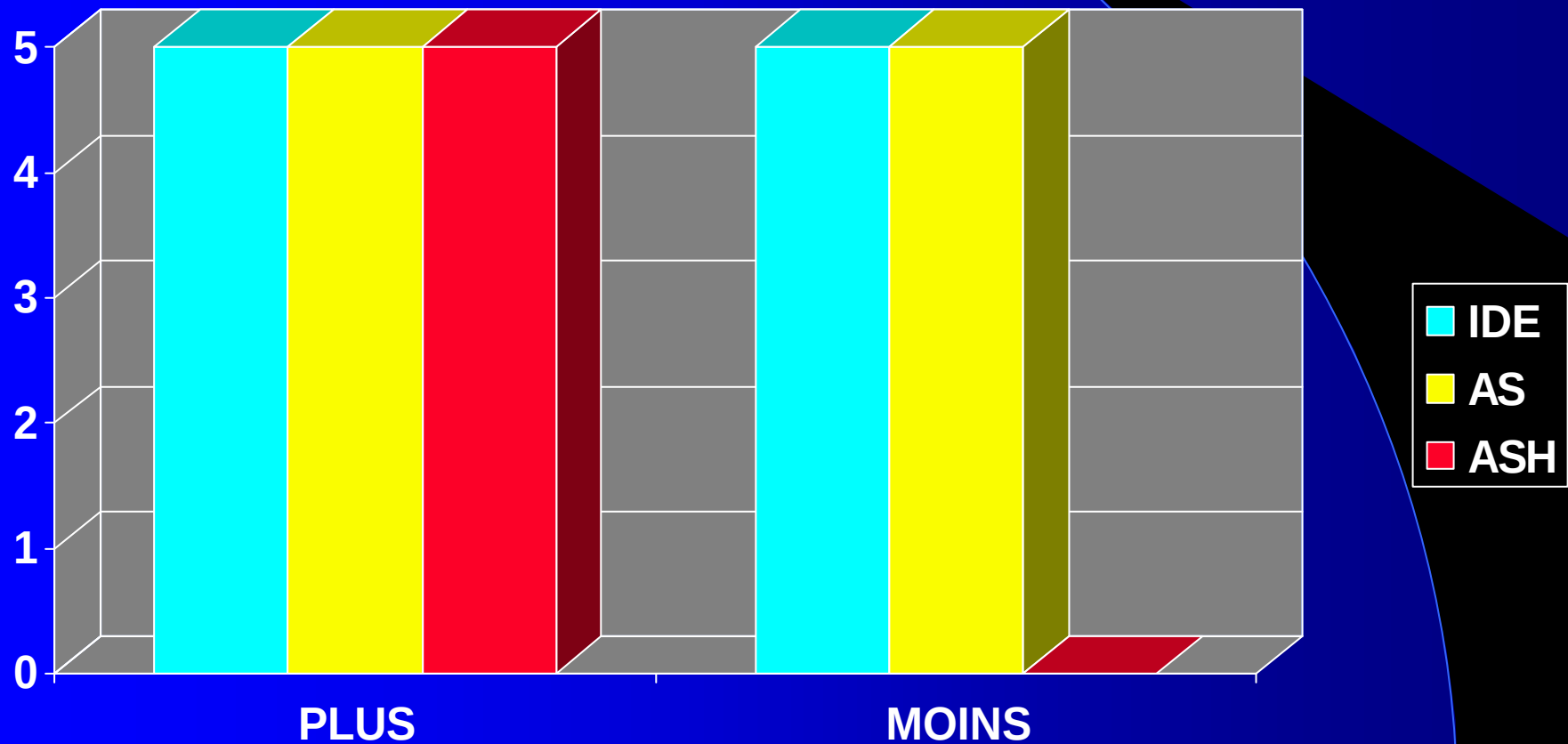
100 LITS LS

✍ IDEAL POUR 100 LITS

MCO	1.5
SSR	1
LS	0.5

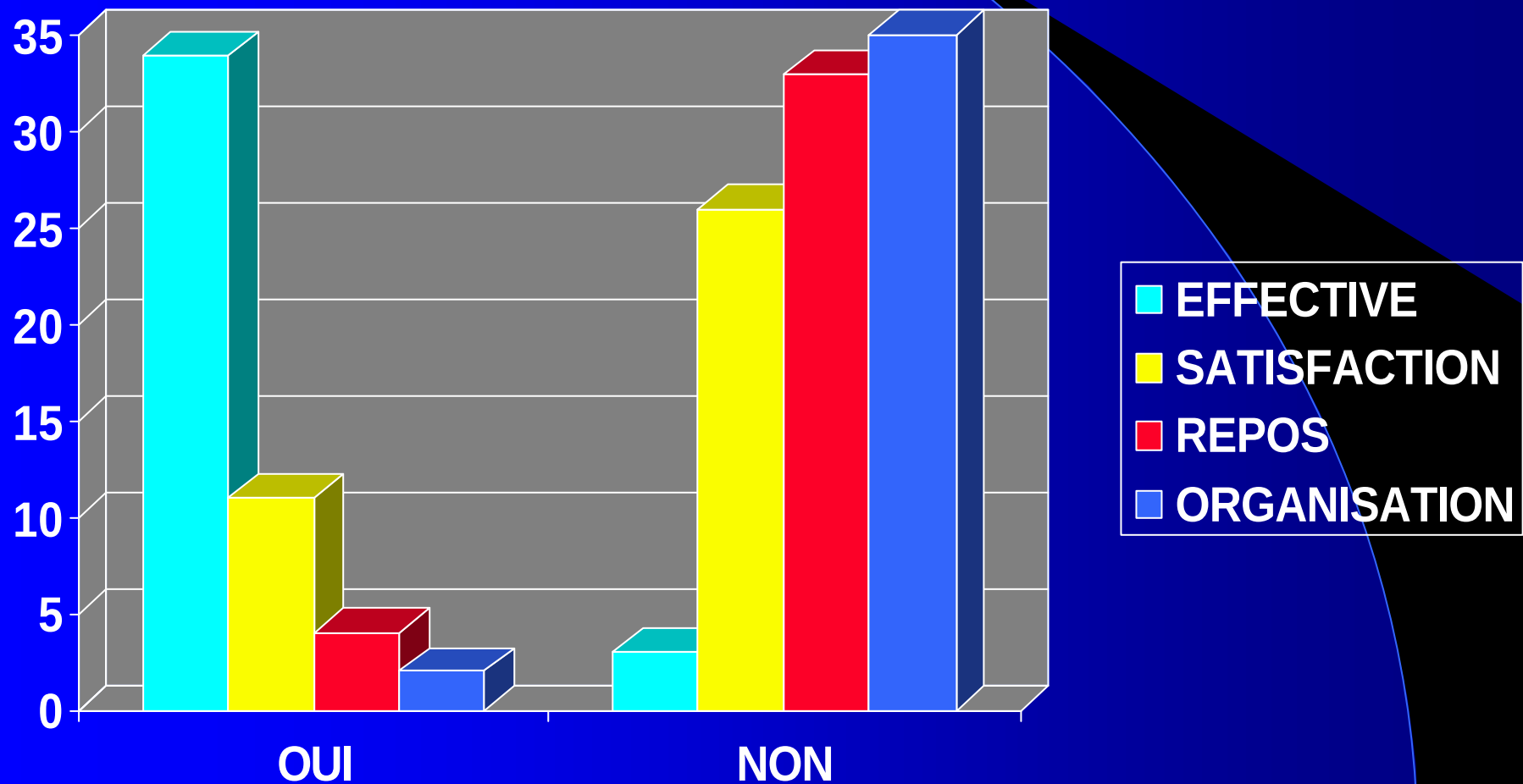
ORGANISATION INTERNE

✍ GLISSEMENTS DE TACHES
(LIEE A L'ARTT :48.6%)



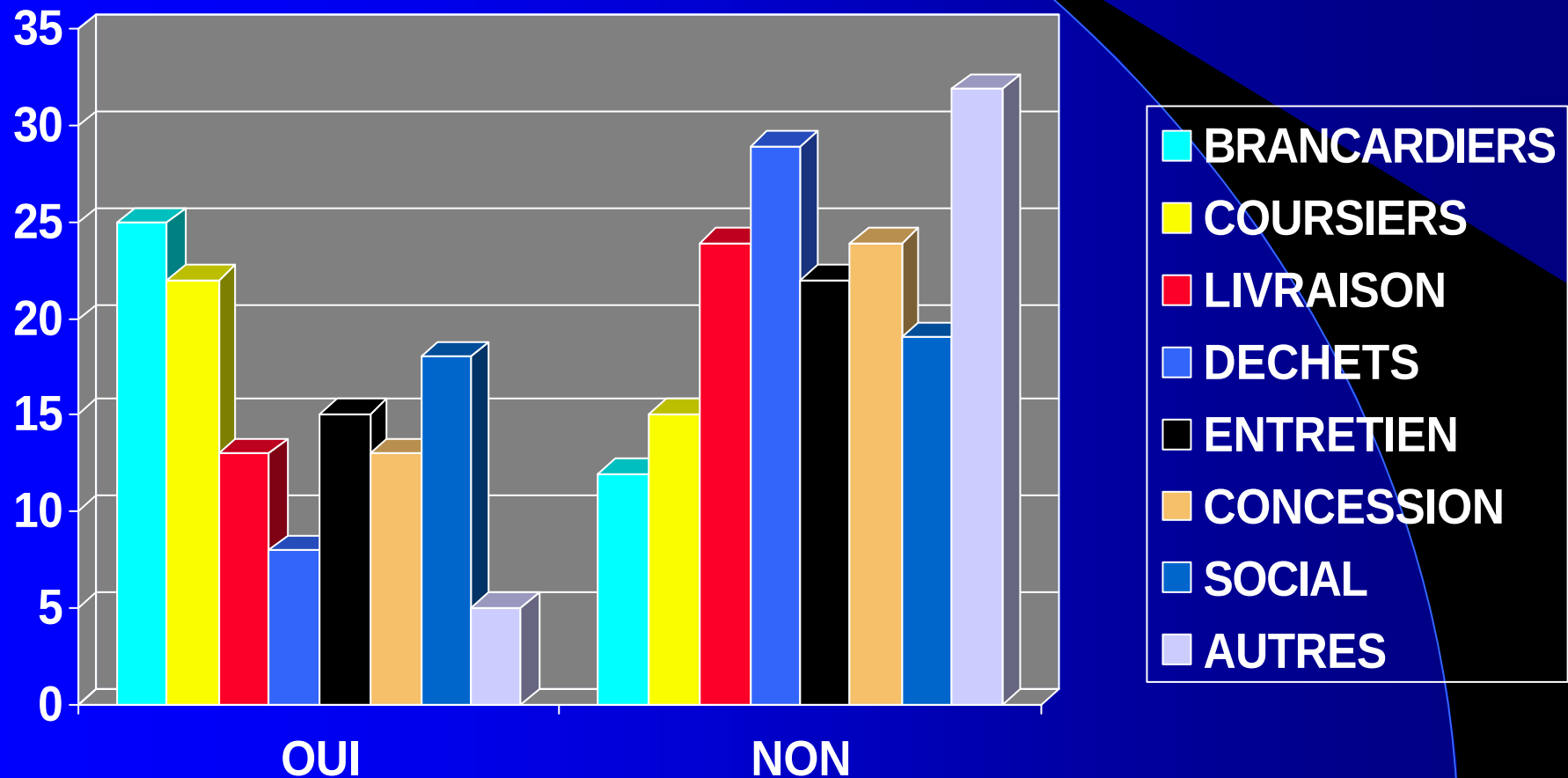
ORGANISATION INTERNE

✍ ARTT NON MEDICALE



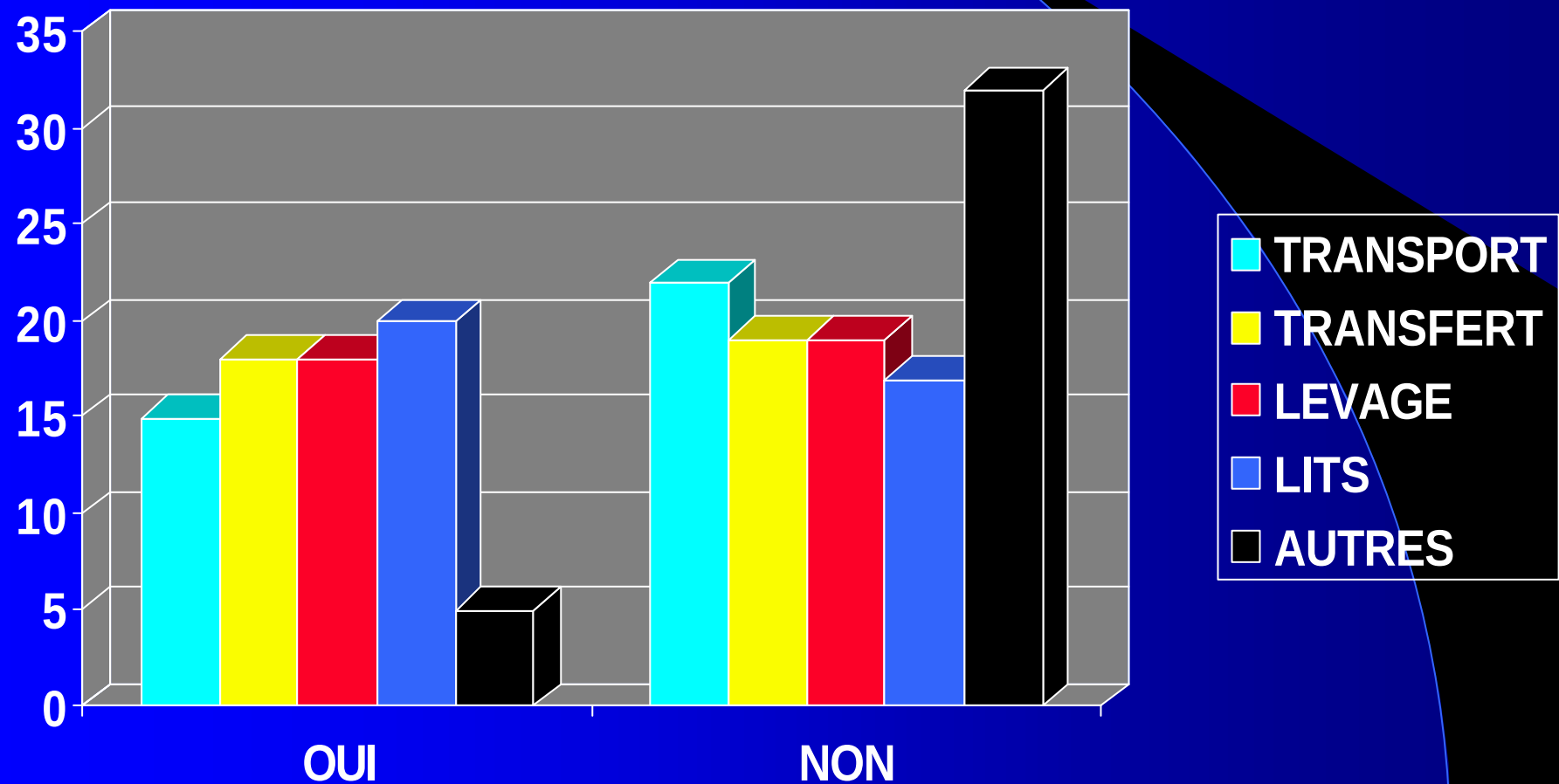
ORGANISATION INTERNE

✍ MOYENS HUMAINS



ORGANISATION INTERNE

✍ MOYENS MATERIELS



ORGANISATION INTERNE

MOYENS INFORMATIQUES

